

J&K Auto

749R Beacon Street

Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

ESTIMATE



06 BMW 325xit Gray
77838 Mi.Last in 12/20/2016
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC

Quotes

1 06/23/17 09:24am 96.00



Job01 Oil service

Labor: \$10.00

| | | | | | |
|------------------|--------------------|-------|-----------|-------|--------------|
| ENGINE OIL SYNTH | ENGINE OIL SYNTH-S | 7.0 @ | 9.00 =\$ | 63.00 | |
| OIL FILTER SYNTH | OIL FILTER SYNTH-S | 1.0 @ | 16.00 =\$ | 16.00 | |
| FLUIDS | Fluids-N | 1.0 @ | 7.00 =\$ | 7.00 | 86.00 |

Payments to J&K Auto

Cost Summary

Status: Estimate

Payments:

| | |
|----------------|-----------------|
| Labor | 10.00 |
| Parts | 86.00 |
| Tax | 5.38 |
| Total | \$101.38 |
| Payments | 0.00 |
| Bal Due | 101.38 |

Thank you for choosing J&K Auto

Herb Chambers BMW Herb Chambers MINI

1168 Commonwealth Avenue
Boston, MA 02134
617-731-1700
www.herbchambers.com



Our Other BMW Location:
BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300



| | | | | |
|--|--------------|-------------------------|-------------------------------------|------------------------------|
| SERVICE ADVISOR 124842 CHRISTOPHER MAY | | TAG NO. T2209 | INVOICE DATE 28 Jun 2019 | INVOICE NO. 680460 |
| HOURLY RATE 154.00 | LICENSE NO. | PO NO. | COLOR | NO. STOCK / STOCK NO. |
| YEAR/MAKE/MODEL 06 BMW 325XI | | | MILEAGE IN 90147 | MILEAGE OUT 90147 |
| VEHICLE IDENTIFICATION NO. WBAVT13596KW23430 | | | DELIVERY DATE 27 Nov 2018 | IN SERVICE DATE |
| CELL PHONE | SALES PERSON | | R.O. DATE 28 Jun 2019 | WAR EXP. |
| COMMENTS DLR:MA060 9 | | | | |

| LINE | U | PCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|-------------------------------------|---|-----------------|------|------|-------|---|---------------|-------|
| A | | | | | | CUSTOMER STATES0011240500 -B110619 RECALL: PCV VALVE HEATER | | |
| CAUSE: . | | | | | | | | |
| 11 | | | | | | ENGINE MINOR | | |
| | | | | | | 5249 WS40 | | |
| 1 | | 11-61-2-458-830 | | | | BLOW-BY HEATER:889700 | | (N/C) |
| 1 | | 12-31-2-458-831 | | | | SET OF ALU. SCREWS | | (N/C) |
| | | | | | | GENERATOR:889700 | | |
| 2 | | 11-61-7-535-849 | | | | SCREW:889520 | | (N/C) |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | | | | | | (N/C) |
| Performed PCV recall. | | | | | | | | 0.00 |
| | | | | | | | TOTAL LINE A: | 0.00 |

CUSTOMER REQUESTED A LOANER Thank you for choosing Herb Chambers BMW/Mini
 CREATED 2019-06-05 07:33:00AM We appreciate your business!
 TAKEN BY ALEXIS JOHNSON

- CASH
- VISA
- AMEX
- CHECK CK NO. []
- MASTERCARD
- CHARGE
- OTHER

THANK YOU FOR CHOOSING HERB CHAMBERS

Customer Signature

Environmental Compliance

Federal and state laws require that all hazardous waste (oil, solvents, anti-freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for environmental compliance reflect our conformity to federal and state law in addition to our concern for the preservation of the environment.

| DESCRIPTION | TOTALS |
|-------------------------------|----------------|
| LABOR AMOUNT | \$ 0.00 |
| PARTS | \$ 0.00 |
| GAS, OIL, LUBE | \$ 0.00 |
| SUBLET REPAIRS | \$ 0.00 |
| MISCELLANEOUS CHARGES | \$ 0.00 |
| TOTAL CHARGES | \$ 0.00 |
| LESS DISCOUNT/INSURANCE | \$ 0.00 |
| SALES TAX | \$ 0.00 |
| PLEASE PAY THIS AMOUNT | \$ 0.00 |

ESTIMATE

Est Date: 07/19/19 08:49 am



06 BMW 325xit Gray
90995 Mi.Last in 4/8/2019
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC

Quotes

1 07/19/19 04:39pm 473.10

Job01 Oil Change Labor: \$10.00

| | | | | | |
|------------------|------------------------|-------|-----------|-------|-------|
| SYNTHETIC ENGINE | Synthetic Engine Oil-S | 7.0 @ | 9.00 =\$ | 63.00 | |
| OIL FILTER | Oil Filter-S | 1.0 @ | 18.00 =\$ | 18.00 | |
| FLUIDS | Fluids-N | 1.0 @ | 7.00 =\$ | 7.00 | 88.00 |

Job02 Left Door Actuator Labor: \$100.00

| | | | | | |
|-----------------|----------------------------|-------|------------|--------|--------|
| 51 21 7 202 143 | Door Latch Assembly-Fron-N | 1.0 @ | 225.10 =\$ | 225.10 | 225.10 |
|-----------------|----------------------------|-------|------------|--------|--------|

Job03 Trailer Hitch Bolts Labor: \$50.00

Had To take Out trailer hitch and remount. Bolts provided were wrong

Payments to J&K Auto **Cost Summary**

| | | |
|------------------|----------|----------|
| Status: Estimate | Labor | 160.00 |
| Payments: | Parts | 313.10 |
| | Tax | 19.58 |
| | Total | \$492.68 |
| | Payments | 0.00 |
| | Bal Due | 492.68 |

Thank you for choosing J&K Auto

J&K Auto

749 Beacon Street, Rear
Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

ESTIMATE



06 BMW 325xit Gray
91275 Mi.Last in 7/19/2019
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC

Quotes

1 07/23/19 05:08pm 335.37



Job01 Right Rear Window regulator Labor: \$170.00

51 35 7 140 590 Window Regulator-Rear Ri-N 1.0 @ 165.37 =\$ 165.37 165.37

Payments to J&K Auto Cost Summary

Status: Estimate

| | |
|----------|----------|
| Labor | 170.00 |
| Parts | 165.37 |
| Tax | 10.34 |
| Total | \$345.71 |
| Payments | 0.00 |
| Bal Due | 345.71 |

Payments:

Thank you for choosing J&K Auto



06 BMW 325xit Gray
03592 Mi.Last in 7/23/2019
ic: 2029WR/MA L6Cyl 3.0 Eng
/in: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC

Quotes
1 09/24/19 04:55pm 335.37



left rear window Labor: 1.7 hrs@\$100.00/hr=\$170.00

51 35 7 140 589 Window Regulator-Rear Le-N 1.0 @ 165.37 =\$ 165.37 165.37
Job Subtotal: \$335.37

sUSPENSION Labor: 0.0 hrs@\$100.00/hr=\$0.00

Job Subtotal: \$0.00

rIGHT REAR TIRE Labor: 0.0 hrs@\$100.00/hr=\$0.00

Job Subtotal: \$0.00

Payments to J&K Auto

Status: Paid Work Order
Payments: \$345.71
1 09/24/19 345.71 Visa 03575d

Cost Summary

Labor 170.00
Parts 165.37
Tax 10.34
Total \$345.71
Payments 345.71
Bal Due 0.00

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street

Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

ESTIMATE

Est Date: 04/08/19 10:55 am



06 BMW 325xit Gray
88694 Mi.Last in 12/18/2018
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC

Quotes

1 04/08/19 05:19pm 887.12



Job01 Noise from Front Labor: \$120.00

| | | | | | |
|-------------|------------------|-------|------------|--------|--------|
| 2 USED RIMS | 2 used rims-S | 2.0 @ | 85.00 =\$ | 170.00 | |
| 205/55HR16 | YOKO ASCEND GT-N | 4.0 @ | 149.28 =\$ | 597.12 | 767.12 |

Payments to J&K Auto Cost Summary

Status: Estimate

Payments:

| | |
|----------|----------|
| Labor | 120.00 |
| Parts | 767.12 |
| Tax | 47.95 |
| Total | \$935.07 |
| Payments | 0.00 |
| Bal Due | 935.07 |

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street

Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

Invoice No.

000017977

Page 1

Order Date 06/23/16 04:54 pm

Closed/Paid: 06/23/16 04:54 pm



06 BMW 325xit Gray

71546 Mi.Last in 12/14/2018

Lic: 2029WR/MA L6Cyl 3.0 Eng

Vin: WBAVT13596KW23430

Eq: AT AC PS FI 4W DC

Quotes

1 06/23/16 04:42pm 1459.11



Job01 Overheating

Labor: \$450.00

| | | | |
|--|-------|------------|----------------|
| ELEC COOLANT PUMelec coolant pump-S | 1.0 @ | 546.40 =\$ | 546.40 |
| THERMOSTAT ASSEMthermostat assembly-S | 1.0 @ | 146.81 =\$ | 146.81 |
| ALUM SCREW SET alum screw set-S | 1.0 @ | 9.40 =\$ | 9.40 |
| 11 53 7 521 049 coolant hose-S | 1.0 @ | 43.25 =\$ | 43.25 |
| 11 53 7 545 890 coolant hose-S | 1.0 @ | 50.25 =\$ | 50.25 |
| LOWER RADIATOR H lower radiator hose-S | 1.0 @ | 67.00 =\$ | 67.00 |
| COOLANTOE BMW COOLANToe bmw-S | 1.0 @ | 38.00 =\$ | 38.00 |
| 17 12 7 525 870 coolant hose-S | 1.0 @ | 108.00 =\$ | 108.00 |
| | | | 1009.11 |

Payments to J&K Auto

Status: Closed Work Order

Payments: \$1,522.19

1 06/23/16 1522.19 Visa 02441c

Cost Summary

| | |
|----------|-----------|
| Labor | 450.00 |
| Parts | 1009.11 |
| Tax | 63.08 |
| Total | \$1522.19 |
| Payments | 1522.19 |
| Bal Due | 0.00 |

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street
Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

ESTIMATE

Page 1
Est Date: 12/17/18 09:51 am



06 BMW 325xit Gray
86643 Mi.Last in 12/14/2018
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC



Job01 Coolant loss Labor: \$300.00

| | | | | | |
|-----------------|--------------------------|-------|------------|--------|--------|
| 17 12 7 531 579 | Radiator Hose-Upper-N | 1.0 @ | 72.78 =\$ | 72.78 | |
| 82 14 1 467 704 | Coolant/Antifreeze 1 G-N | 1.0 @ | 24.50 =\$ | 24.50 | |
| 13 62 1 433 077 | Auxiliary Fan Switch-N | 1.0 @ | 38.55 =\$ | 38.55 | |
| 17 12 7 618 510 | Expansion Tank Hose-N | 1.0 @ | 47.30 =\$ | 47.30 | |
| 17 11 7 639 020 | Expansion Tank Cap-N | 1.0 @ | 20.48 =\$ | 20.48 | |
| 17-11-7-521-781 | Radiator Flush Valve-N | 1.0 @ | 12.75 =\$ | 12.75 | |
| 17 11 7 562 079 | Radiator-N | 1.0 @ | 394.83 =\$ | 394.83 | 611.19 |

Payments to J&K Auto Cost Summary

Status: Estimate

Payments:

| | |
|----------|----------|
| Labor | 300.00 |
| Parts | 611.19 |
| Tax | 38.21 |
| Total | \$949.40 |
| Payments | 0.00 |
| Bal Due | 949.40 |

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street

Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

ESTIMATE

Page 2
Est Date: 12/14/18 07:57 am

Payments to J&K Auto **Cost Summary**

Status: Estimate

Payments:

| | |
|----------|-----------|
| Labor | 500.00 |
| Parts | 608.00 |
| Tax | 38.01 |
| Total | \$1146.01 |
| Payments | 0.00 |
| Bal Due | 1146.01 |

Thank you for choosing J&K Auto

**Herb Chambers BMW
Herb Chambers MINI**

1168 Commonwealth Avenue
Boston, MA 02134
Tel: 617-731-1700 Fax: 617-277-4013
www.herbchambers.com



PAID
HERB CHAMBERS BMW
DEC 16 2018
BY
VIS/MC AMEX CASH CK

Our Other BMW Location:

BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300

| | | | | |
|---------------------------|----------------|---------------------------|--------------|--------------------------|
| DATE ENTERED 16 DEC 18 | YOUR ORDER NO. | DATE SHIPPED 16 DEC 18 | INVOICE DATE | INVOICE NUMBER 107736 |
|---------------------------|----------------|---------------------------|--------------|--------------------------|

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ACCOUNT NO. 

RETAIL
BOSTON, MA 02134

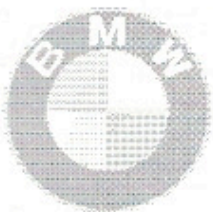
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PAGE 1 OF 1

| | | | | |
|-----------------|---------------|---------|---------------|----------------------------|
| SHIP VIA E91 | SLSM. 5203 | B/L NO. | TERMS CASH | F.O.B. POINT BOSTON, MA |
|-----------------|---------------|---------|---------------|----------------------------|

| QTY | QUANTITY SHIP | B.O. | PART NO. | DESCRIPTION | LIST | NET | AMOUNT |
|-----|---------------|------|-----------------|------------------|-------|-------|--------|
| 1 | 1 | 0 | 17-12-7-618-510 | 102F1 VENTING LI | 80.88 | 47.30 | 47.30 |



*Thank
You
For
Your
Business!*

| | | | |
|---------------------------|--|--------------|----------------|
| CUSTOMER'S SIGNATURE X | | PARTS | 47.30 |
| | | SUBLET | |
| | | FREIGHT | 0.00 |
| | | SALES TAX | 2.96 |
| | | TOTAL | \$50.26 |

NO REFUND ON ELECTRICAL PARTS OR SPECIAL ORDERS.

ALL OTHER RETURNS MUST BE MADE WITHIN 7 DAYS ACCOMPANIED BY THIS SALES SLIP. RETURNS ARE SUBJECT TO A 20% HANDLING CHARGE.
NO CASH REFUNDS.



06 BMW 325xit Gray
84207 Mi.Last in 1/15/2018
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC

Quotes

1 07/16/18 05:23pm 1110.03



Job01 Starting Issues

Labor: \$300.00

| | | | | | |
|-------------|--------------------------|-------|------------|--------|--------|
| 12412354701 | Starter-N | 1.0 @ | 396.75 =\$ | 396.75 | |
| 11410392577 | Bolt Set-N | 1.0 @ | 10.45 =\$ | 10.45 | |
| 11617547242 | Intake Gskt Set-N | 1.0 @ | 45.15 =\$ | 45.15 | |
| 11157522931 | Hose Assembly w/Heat C-N | 1.0 @ | 72.68 =\$ | 72.68 | |
| MTP94 | Battery-N | 1.0 @ | 188.00 =\$ | 188.00 | 713.03 |

Replaced Starter and Battery, Registered New Battery

Job02 Oil Service

Labor: \$10.00

| | | | | | |
|------------------|------------------------|-------|-----------|-------|-------|
| SYNTHETIC ENGINE | Synthetic Engine Oil-S | 7.0 @ | 9.00 =\$ | 63.00 | |
| OIL FILTER | Oil Filter-S | 1.0 @ | 17.00 =\$ | 17.00 | |
| FLUIDS | Fluids-N | 1.0 @ | 7.00 =\$ | 7.00 | 87.00 |

Payments to J&K Auto

Cost Summary

Status: Estimate

Payments:

| | |
|----------|-----------|
| Labor | 310.00 |
| Parts | 800.03 |
| Tax | 50.00 |
| Total | \$1160.03 |
| Payments | 0.00 |
| Bal Due | 1160.03 |

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street

Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

ESTIMATE



06 BMW 325xit Gray
81285 Mi.Last in 6/23/2017
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq: AT AC PS FI 4W DC

Quotes

1 01/15/18 05:09pm 742 10



Job01 NOISE FRONT OF ENGINE Labor: \$200.00

| | | | | |
|---------------------------------------|-------|------------|--------|--------|
| TENSIONER ASSEMB TENSIONER ASSEMBLY-S | 1.0 @ | 151.00 =\$ | 151.00 | |
| IDLER PULLEY IDLER PULLEY-S | 1.0 @ | 65.00 =\$ | 65.00 | |
| SERP BELT SERP BELT-S | 1.0 @ | 38.82 =\$ | 38.82 | 254.82 |

Job02 OIL LEAK Labor: \$250.00

| | | | | |
|-------------------------------------|-------|-----------|-------|-------|
| OIL STAND GASKET OIL STAND GASKET-S | 1.0 @ | 37.28 =\$ | 37.28 | 37.28 |
|-------------------------------------|-------|-----------|-------|-------|

Payments to J&K Auto Cost Summary

| | | |
|------------------|----------|----------|
| Status: Estimate | Labor | 450.00 |
| Payments: | Parts | 292.10 |
| | Tax | 18.26 |
| | Total | \$760.36 |
| | Payments | 0.00 |
| | Bal Due | 760.36 |

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street

Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

Invoice No.

000018622

Order Date 12/20/16 11:03 am

Paid: 12/20/16 11:03 am



06 BMW 325xit
74406 Mi.Last in 11/11/2016
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq:

Quotes

1 12/20/16 11:04am 936.53



Job01 Misfire Labor: \$200.00

| | | | | | |
|------------|--------------|-------|-----------|--------|--------|
| COIL | COIL-S | 5.0 @ | 74.73 =\$ | 373.65 | |
| SPARK PLUG | SPARK PLUG-S | 6.0 @ | 29.06 =\$ | 174.36 | 548.01 |

Replaced 5 engine coils.
Replaced all 6 spark plugs.

Job02 Fluids Labor: \$100.00

| | | | | | |
|------------------|-----------------------|-------|-----------|-------|-------|
| TRANSFER CASE FL | TRANSFER CASE FLUID-S | 1.0 @ | 53.00 =\$ | 53.00 | |
| GEAR OIL | GEAR OIL-N | 2.0 @ | 17.76 =\$ | 35.52 | 88.52 |

Replaced transfer case and differential fluids

Payments to J&K Auto Cost Summary

Status: Paid Work Order

Payments: \$976.31
1 12/20/16 976.31 Visa 06982

| | |
|----------|----------|
| Labor | 300.00 |
| Parts | 636.53 |
| Tax | 39.78 |
| Total | \$976.31 |
| Payments | 976.31 |
| Bal Due | 0.00 |

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street

Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

ESTIMATE

Est Date: 11/11/16 08:14 am



06 BMW 325xit
83978 Mi.Last in 10/14/2016
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq:

Quotes

1 11/11/16 03:12pm 477.33



Job01 VIPRATION WHEN TURNING Labor: \$200.00

| | | | | | |
|-----------------|----------------------------|-------|------------|--------|--------|
| 6PK-1990 | Drive Belt-Primary-N | 1.0 @ | 53.80 =\$ | 53.80 | |
| 11 28 7 535 860 | Acc. Belt Idler Pulley-N | 1.0 @ | 55.92 =\$ | 55.92 | |
| 11 28 8 624 196 | Acc. Belt Tensioner Assy-N | 1.0 @ | 145.71 =\$ | 145.71 | 255.43 |

Job02 Plug r.h. front tire(from 9/2/16 Labor: \$20.00

| | | | | | |
|-----------|-------------|-------|----------|------|------|
| TIRE PLUG | TIRE PLUG-N | 1.0 @ | 1.90 =\$ | 1.90 | 1.90 |
|-----------|-------------|-------|----------|------|------|

Payments to J&K Auto Cost Summary

| | | |
|------------------|----------|----------|
| Status: Estimate | Labor | 220.00 |
| Payments: | Parts | 257.33 |
| | Tax | 16.09 |
| | Total | \$493.42 |
| | Payments | 0.00 |
| | Bal Due | 493.42 |

Thank you for choosing J&K Auto

J&K Auto

749R Beacon Street
Newton, Ma 02459

Phone: 617 527 9584 FAX: 617 527 2449

Invoice No.
000018376

Order Date 10/14/16 03:36 pm
Paid: 10/14/16 03:36 pm



06 BMW 325xit
73671 Mi.Last in 6/23/2016
Lic: 2029WR/MA L6Cyl 3.0 Eng
Vin: WBAVT13596KW23430
Eq:

Quotes

1 10/14/16 03:38pm 771.24



Job01 FRONT END SYSTEM

Labor: \$300.00

| | | | | | |
|-----------------|----------------------------|-------|------------|--------|--------|
| 31 12 6 768 983 | Control Arm-Front Left L-N | 1.0 @ | 148.36 =\$ | 148.36 | |
| 31 12 6 768 984 | Control Arm-Front Right-N | 1.0 @ | 148.36 =\$ | 148.36 | |
| 31 12 6 768 988 | Ball Joint-Front-N | 2.0 @ | 87.26 =\$ | 174.52 | 471.24 |

Payments to J&K Auto

Status: Paid Work Order

Payments: \$800.69

1 10/14/16 800.69 Visa 0167D

Cost Summary

| | |
|----------|----------|
| Labor | 300.00 |
| Parts | 471.24 |
| Tax | 29.45 |
| Total | \$800.69 |
| Payments | 800.69 |
| Bal Due | 0.00 |

Thank you for choosing J&K Auto

ESTIMATE

Est Date: 06/22/16 08:26 am



06 BMW 325xit

71546 Mi.

Lic: 2029WR/MA L6Cyl 3.0 Eng

Vin: WBAVT13596KW23430

Eq:

Quotes

1 06/23/16 04:42pm 1459.11



Job01 Overheating

Labor: \$450.00

| | | | | | |
|------------------|-----------------------|-------|------------|--------|---------|
| ELEC COOLANT PUM | elec coolant pump-S | 1.0 @ | 546.40 =\$ | 546.40 | |
| THERMOSTAT ASSEM | thermostat assembly-S | 1.0 @ | 146.81 =\$ | 146.81 | |
| ALUM SCREW SET | alum screw set-S | 1.0 @ | 9.40 =\$ | 9.40 | |
| 11 53 7 521 049 | coolant hose-S | 1.0 @ | 43.25 =\$ | 43.25 | |
| 11 53 7 545 890 | coolant hose-S | 1.0 @ | 50.25 =\$ | 50.25 | |
| LOWER RADIATOR H | lower radiator hose-S | 1.0 @ | 67.00 =\$ | 67.00 | |
| COOLANTOE BMW | COOLANToe bmw-S | 1.0 @ | 38.00 =\$ | 38.00 | |
| 17 12 7 525 870 | coolant hose-S | 1.0 @ | 108.00 =\$ | 108.00 | 1009.11 |

Payments to J&K Auto

Cost Summary

Status: Estimate

Labor 450.00

Parts 1009.11

Tax 63.08

Total \$1522.19

Payments 0.00

Bal Due 1522.19

Payments:

Thank you for choosing J&K Auto

LINER TIRE INC.

144 Boylston Street, Brookline MA 02445-7679
 Massachusetts' Oldest Tire Dealer (Since 1910)
 (617) 232-4869
 www.linertire.net

RETAIL INVOICE

65,935 miles

| | | | |
|-------------------|---|------------------------------|---------------------------------|
| CUST. NO. 9044 | TERMS | INVOICE NUMBER 1507300051 | DATE 07/30/2015 |
| | VEHICLE INFO BMW 325xi Wagon 2006 | | APPT. DATE & TIME 07/30/2015 |
| | | | EMAIL |
| | | | |

| SIZE | DESCRIPTION | MAN NO. | LOC | QTY | UNIT PRICE | EXT. PRICE |
|---------------|-------------------------------------|---------|------|-----|------------|------------|
| 205/55R16 | Michelin-Premier A/S-BW-91H (0) | 03364 | UW15 | 4 | 145.00 | 580.00 |
| Mount-Balance | Tire Service-Tire Service-- (-9324) | 90 | | 4 | 20.00 | 80.00 |
| Alignment-4W | Repair Services-Alignment-- (-1545) | 69 | | 1 | 70.00 | 70.00 |

| | | |
|----------|--------------------|--------|
| COMMENTS | TAXABLE AMOUNT | 730.00 |
| | SALES TAX | 36.25 |
| | NON-TAXABLE AMOUNT | |
| | INVOICE TOTAL | 766.25 |

| | | | |
|--|---|---|-----------------|
| <input type="checkbox"/> BEST ONE FOR SPARE <input type="checkbox"/> SAVE OLD TIRES <input type="checkbox"/> DISCARD OLD TIRES | <input checked="" type="radio"/> LF <input type="radio"/> LR <input type="radio"/> SP | <input checked="" type="radio"/> RF <input type="radio"/> RR | RECEIVED BY |
|--|---|---|-----------------|

-30.00
736.25

Paul's Foreign Auto Works
 78 (Rear) Winchester St.
 Newton Highlands, MA. 02461
 Phone - 617-244-0088 Fax - 617-796-7777
 Foreign and Domestic Auto Specialists

INVOICE
 6984

Customer
INVOICE

Print Date : 04/25/2015



2006 BMW - 325xi
 3.0L, In-Line6, VIN (3)
 Lic # : 2029WR Odometer In : 64235
 Unit # : Gray,Auto,Wagon,
 Vin # : **WBAVT13596KW23430**
 Hat # :

| Part Description / Number | Qty | Sale | Extended | Labor Description | Hours | Extended |
|--|------|--------|----------|--|-------|----------|
| 1 Set front brake pads. {Warranty} | 1.00 | | | Frozen caliper. {L.Front} | N/A | N/C |
| 1 Set front brake rotors. {Zimmerman / Warranty} | 2.00 | | | Install front pads, rotors and brake calipers. Bleed brake system. Warranty. See invoice # 6833 3/6/15 | | |
| 2 Front brake calipers. | 2.00 | 289.50 | 579.00 | | | |

Org. Estimate \$615.19 Revisions \$0.00 Current Estimate \$ 615.19 Additional Cost Revised Estimate

| | |
|-----------------|-----------------|
| Labor: | 0.00 |
| Parts: | 579.00 |
| Sublet: | 0.00 |
| ----- | |
| Sub: | 579.00 |
| Tax: | 36.19 |
| Total: | 615.19 |
| Bal Due: | \$615.19 |

[Payments -]

Thank You! All Repairs Come With A One Year Parts and Labor Warranty (Excluding Tune-up's)

Visit us online www.NewtonForeignAutoWorks.com

Written By:

Paul's Foreign Auto Works
 78 (Rear) Winchester St.
 Newton Highlands, MA. 02461
 Phone - 617-244-0088 Fax - 617-796-7777
 Foreign and Domestic Auto Specialists

INVOICE
 6833

INVOICE

Print Date : 03/05/2015



2006 BMW - 325xi
 3.0L, In-Line6, VIN (3)
 Lic # : 2029WR Odometer In : 63036
 Unit # : Gray,Auto,Wagon,
 Vin # : **WBAVT13596KW23430**
 Hat # :

| Part Description / Number | Qty | Sale | Extended | Labor Description | Hours | Extended |
|-----------------------------|------|--------|----------|--|-------|----------|
| Wheel bearing | | | | Customer hears a noise when driving. | 4.00 | 356.00 |
| | 1.00 | 103.77 | 103.77 | Technician diagnoses; then removes and replaces faulty left front wheel bearing. | | |
| Brake pad sensor (warranty) | | | | Brake service light is on. | N/A | N/C |
| | 1.00 | | | Remove and replace rear brake pad sensor (under warranty) | | |
| | | | | Shop Supply | N/A | 12.00 |
| | | | | EPA | N/A | 5.98 |

Org. Estimate \$484.24 Revisions \$0.00 Current Estimate \$ 484.24 Additional Cost Revised Estimate

| | |
|-----------------|-----------------|
| Labor: | 356.00 |
| Parts: | 103.77 |
| Sublet: | 17.98 |
| | ----- |
| Sub: | 477.75 |
| Tax: | 6.49 |
| Total: | 484.24 |
| Bal Due: | \$484.24 |

[Payments -]

Thank You! All Repairs Come With A One Year Parts and Labor Warranty (Excluding Tune-up's)

Visit us online www.NewtonForeignAutoWorks.com

Written By:

Paul's Foreign Auto Works
 78 (Rear) Winchester St.
 Newton Highlands, MA. 02461
 Phone - 617-244-0088 Fax - 617-796-7777
 Foreign and Domestic Auto Specialists

INVOICE
 6644

(Customer)
INVOICE

Print Date : 01/02/2015



2006 BMW - 325xi
 3.0L, In-Line6, VIN (3)
 Lic #: 2029WR Odometer In : 32106
 Unit #: Gray,Auto,Wagon,
 Vin #: **WBAVT13596KW23430**
 Hat #:

| Part Description / Number | Qty | Sale | Extended | Labor Description | Hours | Extended |
|----------------------------------|------|--------|----------|--|-------|----------|
| 1 Set rear brake pads. {Dealer} | 1.00 | 96.13 | 96.13 | Install rear brake pads and rotors. \$178.00 | 1.69 | 150.00 |
| 1 Rear brake sensor. | 1.00 | 31.56 | 31.56 | Install Right rear brake light bulb. | N/A | N/C |
| 1 Set rear brake rotors. | 2.00 | 114.80 | 229.60 | Note: Vehicle needs 2 WW blades and synthetic oil and filter change. | N/A | N/C |
| 1 Set front brake pads. {Dealer} | 1.00 | 151.73 | 151.73 | Shop Supplies. | N/A | 8.00 |
| 1 Front brake sensor. | 1.00 | 31.56 | 31.56 | EPA | N/A | 5.98 |
| 1 Set front brake rotors. | 2.00 | 111.84 | 223.68 | Install front brake pads and rotors. \$178.00 | 1.69 | 150.00 |

Rear tail light LED Bulb (+168-10)

Org. Estimate **\$1,126.01** Revisions **\$0.00** Current Estimate **\$ 1,126.01** Additional Cost Revised Estimate

| | |
|-----------------|-------------------|
| Labor: | 300.00 |
| Parts: | 764.26 |
| Sublet: | 13.98 |
| Sub: | 1,078.24 |
| Tax: | 47.77 |
| Total: | 1,126.01 |
| Bal Due: | \$1,126.01 |

[Payments -]

Thank You! All Repairs Come With A One Year Parts and Labor Warranty (Excluding Tune-up's)

Visit us online www.NewtonForeignAutoWorks.com

Written By:

PAID
HERB CHAMBERS BMW

SEP 14 2013

VISA/MC ANEX CASH CK
BY Discw

Our Other BMW Location:

BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300

**Herb Chambers BMW
Herb Chambers MINI**

1168 Commonwealth Avenue
Boston, MA 02134
Tel: 617-731-1700 Fax: 617-264-4444
www.herbchambers.com



*oil change
2006 328xiT
9/29/13 53,805*

| | | | | |
|---------------------------|----------------|---------------------------|--------------|-------------------------|
| DATE ENTERED 15 SEP 13 | YOUR ORDER NO. | DATE SHIPPED 15 SEP 13 | INVOICE DATE | INVOICE NUMBER 50142 |
|---------------------------|----------------|---------------------------|--------------|-------------------------|

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ACCOUNT NO. 99



RETAIL
BOSTON, MA 02134

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PAGE 1 OF 1

| | | | | |
|----------|---------------|---------|---------------|----------------------------|
| SHIP VIA | SLSM. 4794 | B/L NO. | TERMS CASH | F.O.B. POINT BOSTON, MA |
|----------|---------------|---------|---------------|----------------------------|

| QTY | SHIP | S.O. | PART NO. | DESCRIPTION | LIST | NET | AMOUNT | | | | | | | | | | |
|---------------------------|----------------|------|---------------------|-------------|-------|------|--|-------|-------|--------|--|---------|------|-----------|------|--------------|----------------|
| 7 | 7 | 0 | 07-51-0-017-866 150 | MOTOR OIL | 19.39 | 7.58 | 53.06 | | | | | | | | | | |
| | | | | | | |   | | | | | | | | | | |
| | | | | | | | Thank You For Your Business! | | | | | | | | | | |
| | | | | | | | <table border="1"> <tr> <td>PARTS</td> <td>53.06</td> </tr> <tr> <td>SUBLET</td> <td></td> </tr> <tr> <td>FREIGHT</td> <td>0.00</td> </tr> <tr> <td>SALES TAX</td> <td>3.32</td> </tr> <tr> <td>TOTAL</td> <td>\$56.38</td> </tr> </table> | PARTS | 53.06 | SUBLET | | FREIGHT | 0.00 | SALES TAX | 3.32 | TOTAL | \$56.38 |
| PARTS | 53.06 | | | | | | | | | | | | | | | | |
| SUBLET | | | | | | | | | | | | | | | | | |
| FREIGHT | 0.00 | | | | | | | | | | | | | | | | |
| SALES TAX | 3.32 | | | | | | | | | | | | | | | | |
| TOTAL | \$56.38 | | | | | | | | | | | | | | | | |
| CUSTOMER'S SIGNATURE X | | | | | | | | | | | | | | | | | |

NO REFUND ON ELECTRICAL PARTS OR SPECIAL ORDERS.

ALL OTHER RETURNS MUST BE MADE WITHIN 7 DAYS ACCOMPANIED BY THIS SALES SLIP. RETURNS ARE SUBJECT TO A 20% HANDLING CHARGE.
NO CASH REFUNDS.

Paul's Foreign Auto Works
 78 (Rear) Winchester St.
 Newton Highlands, MA. 02461
 Phone - 617-244-0088 Fax - 617-796-7777
 Foreign and Domestic Auto Specialists

INVOICE
 5280

2

INVOICE (CUSTOMER)

Print Date : 09/04/2013



2006 BMW - 325xi
 3.0L, In-Line6, VIN (3)
 Lic # : 2029WR Odometer In : 53445
 Unit # :
 Vin # : **WBAVT13596KW23430**
 Hat # :

| Part Description / Number | Qty | Sale | Extended | Labor Description | Hours | Extended |
|---|------|--------|----------|---------------------------------------|-------|----------|
| 1 Set Rear Struts | 2.00 | 152.93 | 305.86 | Install Struts, Mounts and Bump Stops | 3.00 | 267.00 |
| 1 Set Rear Strut Lower Mounts | 2.00 | 66.98 | 133.96 | Shop Supplies | N/A | 8.00 |
| 1 Set Rear Strut Upper Mounts (Bump Stop) | 2.00 | 25.98 | 51.96 | EPA | N/A | 5.98 |

Org. Estimate \$803.50 Revisions \$0.00 Current Estimate \$ 803.50 Additional Cost Revised Estimate

| | |
|-----------------|-----------------|
| Labor: | 267.00 |
| Parts: | 491.78 |
| Sublet: | 13.98 |
| ----- | |
| Sub: | 772.76 |
| Tax: | 30.74 |
| Total: | 803.50 |
| Bal Due: | \$803.50 |

[Payments -]

Thank You! All Repairs Come With A One Year Parts and Labor Warranty (Excluding Tune-up's)

Visit us online www.NewtonForeignAutoWorks.com

Written By:

PAID
HERB CHAMBERS BMW

SEP 24 PAID

VISA/MC AMEX CASH CK
BY SW

Our Other BMW Location:

BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300

**Herb Chambers BMW
Herb Chambers MINI**

1168 Commonwealth Avenue
Boston, MA 02134
Tel: 617-731-1700 Fax: 617-264-4444
www.herbchambers.com



| | | | | |
|---------------------------|----------------|---------------------------|--------------|-------------------------|
| DATE ENTERED 24 SEP 12 | YOUR ORDER NO. | DATE SHIPPED 24 SEP 12 | INVOICE DATE | INVOICE NUMBER 39983 |
|---------------------------|----------------|---------------------------|--------------|-------------------------|

SOLD TO: ACCOUNT NO. 99
DAN SILVER
S, MA 02134

SHIP TO: PAGE 1 OF 1

| | | | | |
|----------|---------------|---------|---------------|----------------------------|
| SHIP VIA | SLSM. 4596 | B/L NO. | TERMS CASH | F.O.B. POINT BOSTON, MA |
|----------|---------------|---------|---------------|----------------------------|

| QTY | UNIT | P.P. | PART NO. | DESCRIPTION | LIST | NET | AMOUNT |
|-----------|------|------|-----------------|------------------|-------|------|--|
| 6 | 6 | 0 | 51-43-7-001-492 | 102E4 CLIP, GREY | 1.04 | 1.00 | 6.00 |
| 9 | 9 | 0 | 07-51-0-017-866 | 151A MOTOR OIL | 19.04 | 7.45 | 67.05 |
| | | | | | | | 2006 325xi oil change 10/7/12 47,808 |
| | | | | | | | Thank You For Your Business! |
| PARTS | | | | | | | 73.05 |
| SUBLET | | | | | | | |
| FREIGHT | | | | | | | 0.00 |
| SALES TAX | | | | | | | 4.57 |
| TOTAL | | | | | | | \$77.62 |

CUSTOMER'S SIGNATURE
X

NO REFUND ON ELECTRICAL PARTS OR SPECIAL ORDERS.

ALL OTHER RETURNS MUST BE MADE WITHIN 7 DAYS ACCOMPANIED BY THIS SALES SLIP. RETURNS ARE SUBJECT TO A 20% HANDLING CHARGE.
NO CASH REFUNDS.

Paul's Foreign Auto Works
 78 (Rear) Winchester St.
 Newton Highlands, MA. 02461
 Phone - 617-244-0088 Fax - 617-796-7777
 Foreign and Domestic Auto Specialists

INVOICE

4610

Org. Est. # 008737

INVOICE (CUSTOMER)

Print Date : 01/07/2013



2006 BMW - 325xi
 3.0L, In-Line6, VIN (3)
 Lic # : 2029WR Odometer In : 49330
 Unit # :
 Vin # : **WBAVT13596KW23430**
 Hat # :

| Part Description / Number | Qty | Sale | Extended | Labor Description | Hours | Extended |
|---------------------------|------|-------|----------|--|-------|----------|
| 1 Ignition Coil | 1.00 | 72.48 | 72.48 | Computer Diagnostics: P0301 Cylinder Misfire Detected #1 | 2.00 | 178.00 |
| 6 Spark Plugs | 6.00 | 29.06 | 174.36 | Install 6 Spark Plugs, Cylinder #1 Coil, Secondary Air Filter and Cabin Filter | | |
| 1 Secondary Air Filter | 1.00 | 29.40 | 29.40 | Shop Supplies | N/A | 8.00 |
| 1 Cabin Filter | 1.00 | 52.64 | 52.64 | EPA | N/A | 5.98 |

Org. Estimate \$541.42 Revisions \$0.00 Current Estimate \$ 541.42 Additional Cost Revised Estimate

| | |
|-----------------|-----------------|
| Labor: | 178.00 |
| Parts: | 328.88 |
| Sublet: | 13.98 |
| | ----- |
| Sub: | 520.86 |
| Tax: | 20.56 |
| Total: | 541.42 |
| Bal Due: | \$541.42 |

[Payments -]

Thank You! All Repairs Come With A One Year Parts and Labor Warranty (Excluding Tune-up's)

Visit us online www.NewtonForeignAutoWorks.com

Written By:

Paul's Foreign Auto Works
 78 (Rear) Winchester St.
 Newton Highlands, MA. 02461
 Phone - 617-244-0088 Fax - 617-796-7777
 Foreign and Domestic Auto Specialists

INVOICE
 3709

INVOICE

(CUSTOMER)

Print Date : 01/27/2012



2006 BMW - 325xi
 3.0L, In-Line6, VIN (3)
 Lic # : 2029WR Odometer In : 42891
 Unit # :
 Vin # : **WBAVT13596KW23430**
 Hat # :

Ref # :

| Part Description / Number | Qty | Sale | Extended | Labor Description | Hours | Extended |
|------------------------------------|------|--------|----------|--|-------|----------|
| 4 Continental ProContact SSR Tires | 4.00 | 182.80 | 731.20 | Mount Balance and Disposal of Four Tires | 1.35 | 120.00 |
| | | | | Four Wheel Alignment | 1.35 | 120.00 |
| | | | | State Inspection Sticker | 0.33 | 29.00 |
| | | | | Shop Supplies | N/A | 12.00 |
| | | | | EPA | N/A | 5.98 |

Org. Estimate \$1,063.88 Revisions \$0.00 Current Estimate \$ 1,063.88 Additional Cost Revised Estimate

| | |
|-----------------|-------------------|
| Labor: | 269.00 |
| Parts: | 731.20 |
| Sublet: | 17.98 |
| | ----- |
| Sub: | 1,018.18 |
| Tax: | 45.70 |
| Total: | 1,063.88 |
| Bal Due: | \$1,063.88 |

[Payments -]

Thank You! All Repairs Come With A One Year Parts and Labor Warranty (Excluding Tune-up's)

Visit us online www.NewtonForeignAutoWorks.com

Written By:

40024858

5 3 4 3 4 6

BMW GALLERY

918 Providence Highway
Norwood, MA 02062
(781) 762-BMW1

www.bmwgallerynorwood.com
bmwservice@gallerygroup.com

INVOICE

PAGE 2

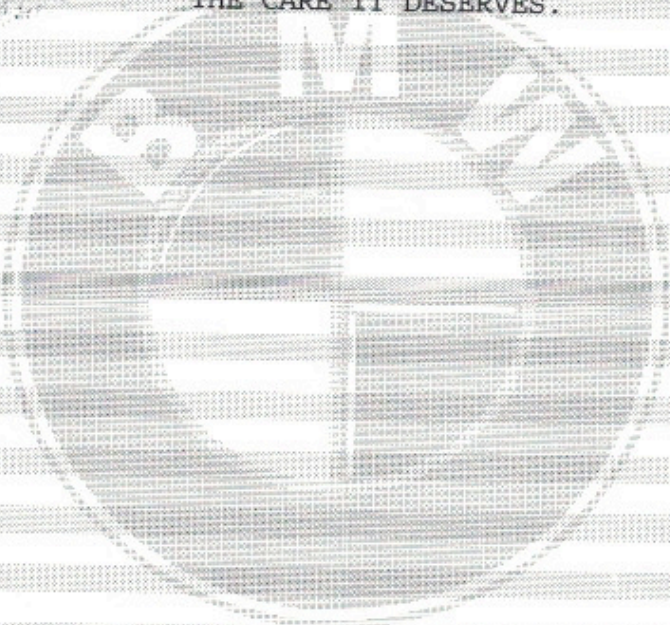
SERVICE ADVISOR: 528 JAMES GIBBONS

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------|-------------------|---------|-----------------|---------|-----------|
| GREY | 06 | BMW 325XIT | WBAVT13596KW23430 | 2029WR | 17334/17340 | T778 | |
| IN SERV. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 25MAY06 | IS01MAR06 | 25MAY2010 | 17:00 11OCT07 | | 115.00 | CASH | 11OCT07 |

| | | | |
|---------------|---------------|----------|------------------------------|
| R.O. OPENED | READY | OPTIONS: | DLR:56568 ENG:3.0_Liter_DOHC |
| 08:16 11OCT07 | 15:56 11OCT07 | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

THANK YOU FOR YOUR SERVICE BUSINESS!
 WE ARE DEDICATED TO PROVIDING "EXCELLENT"
 SERVICE TO ALL OUR CUSTOMERS. IF FOR ANY
 REASON WE FAILED TO COMPLETELY SATISFY YOU
 PLEASE CONTACT CHARLIE ANTONIOU AT EXT. 1302
 WE ARE COMMITTED TO PROVIDING YOUR AUTOMOBILE
 THE CARE IT DESERVES.



BUSINESS HOURS
SERVICE AND PARTS
 Monday - Thursday
 7:30 am - 7:00 pm
 Friday
 7:30 am - 6:00 pm
 Saturday
 8:00 am - 1:00 pm

SALES
 Monday - Thursday
 9:00 am - 9:00 pm
 Friday
 9:00 am - 6:00 pm
 Saturday
 9:00 am - 6:00 pm
 Sunday
 12:00 am - 5:00 pm

BODY SHOP
 Monday - Friday
 8:00 am - 6:00 pm
 Saturday
 8:00 am - 12:00 pm

EXCLUSION OF WARRANTIES
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION OF REPAIR
 I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle on case of fire, theft, or any other cause beyond your control or, for any delays caused by unavailability of parts or delays in shipments by the supplier or transporter, I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Not responsible for damage from freezing due to lack of antifreeze.

DISPOSAL OF HAZARDOUS WASTE
 The State of Massachusetts requires that all hazardous waste (Oil, Solvents, Anti-Freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for disposal of hazardous waste reflects our conformity to state law in addition to our concern for the preservation of the environment.

CUSTOMER SIGNATURE

| DESCRIPTION | TOTALS |
|-------------------------------|-------------|
| LABOR AMOUNT | 0.00 |
| PARTS AMOUNT | 0.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| ENVIRON. CHARGES | 0.00 |
| TOTAL CHARGES | 0.00 |
| LESS INS./COUPONS | 0.00 |
| SALES TAX | 0.00 |
| PLEASE PAY THIS AMOUNT | 0.00 |

CUSTOMER COPY

40024858

5 3 4 3 4 6

BMW GALLERY

918 Providence Highway
Norwood, MA 02062

(781) 762-BMW1

www.bmwgallerynorwood.com
bmwservice@gallerygroup.com

INVOICE

PAGE 1

SERVICE ADVISOR: 528 JAMES GIBBONS

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN/ OUT | TAG | |
|---------------|------------|------------|-------------------|---------|-----------------|---------|-----------|
| GREY | 06 | BMW 325XIT | WBAVT13596KW23430 | 2029WR | 17334/17340 | T778 | |
| IN SERV. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 25MAY06 | IS01MAR06 | 25MAY2010 | 17:00 11OCT07 | | 115.00 | CASH | 11OCT07 |

| | | | |
|---------------|---------------|----------|------------------------------|
| R.O. OPENED | READY | OPTIONS: | DLR:56568 ENG:3.0_Liter_DOHC |
| 08:16 11OCT07 | 15:56 11OCT07 | | |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|---|--------|------|------|-------|------|-----|-------|
| A C.S TIRES ARE SCALLOPPING, PLEASE CHECK AND ADVISE, SEE JAMES FOR DETAILS | | | | | | | |

CAUSE:

MA001 INSPECTED AND FOUND TIRES SCALLOPPING ON INSIDE EDGES COMPLETED BULLITEN 36-06-06 USED CONTI PRO CONTACT DUE TO BRIDGESTONE INAVAILABILITY

43 WBO (N/C)

4 147 WHEELWEIGHTS (N/C)

2 36-12-0-403-092 205/55 R16 91HH TUR (N/C)

BD001 REPLACED TWO TIRES PAID FOR THREW GALLERY NORWELL

43 ISPB (N/C)

2 36-12-0-403-092 205/55 R16 91HH TUR (N/C)

2 36-12-1-116-326 VALVE (N/C)

FC: PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

| | | | | | | | |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE A: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

17340 FOUND ALL 4 TIRES ARE SCALLOPPING ON THE INSIDE EDGES. FOUND BULLETIN 36 06 06 BRIDGESTONE TIRES WERE NOT AVAILBLE. DISMOUNTED ALL 4 TIRES, REPLACED VALVE STEMS. REPLACED TIRES WITH CONTI PRO CONTACTS. BALANCED TIRES AND ROAD TESTED, NOW THEY ARE OK

B C.S ONCE VEH STARTED HAD A ROUGH START, PLEASE CHECK AND ADVISE

BD001 NO FAULTS STORE IN SYSTEM, NO REPAIR MADE

| | | | | | | | |
|--------|------|--------|------|--------|------|---------------|------|
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE B: | 0.00 |
|--------|------|--------|------|--------|------|---------------|------|

17334 STARTED CAR SEVERAL TIMES AND IT STARTED FINE. CHECKED FAULTS AND THERE WERE NO FAULTS STORED.

| | | | |
|---|---|--|---------------|
| BUSINESS HOURS SERVICE AND PARTS Monday - Thursday 7:30 am - 7:00 pm Friday 7:30 am - 6:00 pm Saturday 8:00 am - 1:00 pm SALES Monday - Thursday 9:00 am - 9:00 pm Friday 9:00 am - 6:00 pm Saturday 9:00 am - 6:00 pm Sunday 12:00 am - 5:00 pm BODY SHOP Monday - Friday 8:00 am - 6:00 pm Saturday 8:00 am - 12:00 pm | EXCLUSION OF WARRANTIES Any warranties on the parts and accessories sold hereby are made by the manufacturer. The purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort. | DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT ENVIRON. CHARGES TOTAL CHARGES LESS INS./COUPONS SALES TAX PLEASE PAY THIS AMOUNT | TOTALS |
| | AUTHORIZATION OF REPAIR I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle on case of fire, theft, or any other cause beyond your control or, for any delays caused by unavailability of parts or delays in shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Not responsible for damage from freezing due to lack of antifreeze. | | |
| | DISPOSAL OF HAZARDOUS WASTE The State of Massachusetts requires that all hazardous waste (Oil, Solvents, Anti-Freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for disposal of hazardous waste reflects our conformity to state law in addition to our concern for the preservation of the environment. | | |

CUSTOMER SIGNATURE

CUSTOMER COPY

2006
325xit 4/3/11 oil change 37,665

**Herb Chambers BMW
Herb Chambers MINI**

1168 Commonwealth Avenue
Boston, MA 02134
Tel: 617-731-1700 Fax: 617-264-4444
www.herbchambers.com



Our Other BMW Location:

BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300

| | | | | |
|---------------------------|----------------|---------------------------|--------------|-------------------------|
| DATE ENTERED 01 APR 11 | YOUR ORDER NO. | DATE SHIPPED 01 APR 11 | INVOICE DATE | INVOICE NUMBER 25000 |
|---------------------------|----------------|---------------------------|--------------|-------------------------|

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ACCOUNT NO. 99

RETAIL

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PAGE 1 OF 1

| | | | | |
|----------|---------------|---------|---------------|----------------------------|
| SHIP VIA | SLSM. 4549 | B/L NO. | TERMS CASH | F.O.B. POINT BOSTON, MA |
|----------|---------------|---------|---------------|----------------------------|

| QTY | SHIP | S.O. | PART NO. | DESCRIPTION | LIST | NET | AMOUNT |
|-----|------|------|-----------------|------------------|-------|-------|--------|
| 1 | 1 | 0 | 11-42-7-512-300 | 155T2 SET OIL-FI | 22.17 | 16.00 | 16.00 |
| 1 | 1 | 0 | 11-42-7-566-327 | 142T2 SET OIL-FI | 22.17 | 16.00 | 16.00 |
| 14 | 14 | 0 | 07-51-0-017-866 | FMR5ENMOTOR OIL | 17.29 | 6.75 | 94.50 |



R
R
R

*Thank
You
For
Your
Business!*

| | |
|--------------|-----------------|
| PARTS | 126.50 |
| SUBLET | |
| FREIGHT | 0.00 |
| SALES TAX | 7.91 |
| TOTAL | \$134.41 |

CUSTOMER'S SIGNATURE
X

NO REFUND ON ELECTRICAL PARTS OR SPECIAL ORDERS.

ALL OTHER RETURNS MUST BE MADE WITHIN 7 DAYS ACCOMPANIED BY THIS SALES SLIP. RETURNS ARE SUBJECT TO A 20% HANDLING CHARGE.

**Herb Chambers BMW
Herb Chambers MINI**

1168 Commonwealth Avenue
Boston, MA 02134
617-731-1700
www.herbchambers.com



Our Other BMW Location:
BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300

| | | | | |
|---|----------------------------|-------------|---------------|-----------------|
| CUSTOMER NO. | SERVICE ADVISOR | TAG NO. | INVOICE DATE | INVOICE NO. |
| [REDACTED] | 3950 CHRIS ANSLONO | T1287 | 05 May 2010 | 132831 |
| | HOURLY RATE | LICENSE NO. | PO NO. | COLOR |
| | 0.00 | | | GRAPHITE/G |
| | YEAR/MAKE/MODEL | | MILEAGE IN | MILEAGE OUT |
| | 06 BMW 325XIT | | 32157 | 32157 |
| | VEHICLE IDENTIFICATION NO. | | DELIVERY DATE | IN SERVICE DATE |
| | WBAVT13596KW23430 | | 25 May 2006 | |
| | | PERSON | R.O. DATE | WAR EXP. |
| | | [REDACTED] | 05 May 2010 | |
| COMMENTS ENG:3.0_LITER_DOHC TRN:AUTOMATIC 0 | | | | |

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
 A C/S RATTLE FROM DRIVERS DOOR WHEN CLOSING WITH WINDOW DOWN.
 CAUSE: Power window, front Unpleasant noises
 5133501 Removing and installing power window
 regulator in left or right front door
 4498 WS40 (N/C)
 1 51-33-7-140-587 WINDOW LIFTER,
 ELECTRIC, FRO:513232 (N/C)
 FC: 5133123900
 PART#:
 COUNT:
 CLAIM TYPE:
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
 Found window was rattling due to regulator, Replaced regulator.
 Noise corrected

 B C/S PERFORM OIL AND FILTER CHANGE
 CAUSE: OIL CHANGE
 0000252 Annual Low Mileage Oil Service
 4498 WS40 (N/C)
 1 11-42-7-566-327 SET OIL-FILTER
 ELEMENT:114010 (N/C)
 7 07-51-0-017-866 MOTOR OIL SAE 5W-30
 LONGLIFE:832511 (N/C)
 2 83-12-0-405-186 WINDSHIELD WASHER
 ANTIFREEZE:831510 (N/C)
 FC: 85990087MP
 PART#:
 COUNT:
 CLAIM TYPE:
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

| | | | |
|--|--|-------------------------|--------|
| <input type="checkbox"/> CASH | <input type="checkbox"/> CHECK CK NO. [] | DESCRIPTION | TOTALS |
| <input type="checkbox"/> VISA | <input type="checkbox"/> MASTERCARD | | |
| <input type="checkbox"/> AMEX | <input type="checkbox"/> CHARGE <input type="checkbox"/> OTHER | LABOR AMOUNT | |
| THANK YOU FOR CHOOSING HERB CHAMBERS _____ Customer Signature Environmental Compliance Federal and state laws require that all hazardous waste (oil, solvents, anti-freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for environmental compliance reflect our conformity to federal and state law in addition to our concern for the preservation of the environment. | | PARTS | |
| | | GAS, OIL, LUBE | |
| | | SUBLET REPAIRS | |
| | | MISCELLANEOUS CHARGES | |
| | | TOTAL CHARGES | |
| | | LESS DISCOUNT/INSURANCE | |
| | | SALES TAX | |
| | | PLEASE PAY THIS AMOUNT | |

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Tel: 508-903-5300

| | | | | |
|---|---|--------------------------|------------------------------|-----------------------|
| CUSTOMER NO. 51686 | SERVICE ADVISOR 3950 CHRIS ANSLONO | TAG NO. T1287 | INVOICE DATE 05 May 2010 | INVOICE NO. 132831 |
| [REDACTED] | HOURLY RATE 0.00 | LICENSE NO. | PO NO. | COLOR GRAPHITE/G |
| | YEAR/MAKE/MODEL 06 BMW 325XIT | MILEAGE IN 32157 | | MILEAGE OUT 32157 |
| | VEHICLE IDENTIFICATION NO. WBAVT13596KW23430 | | DELIVERY DATE 25 May 2006 | IN SERVICE DATE |
| | [REDACTED] | R.O. DATE 05 May 2010 | WAR EXP. | |
| COMMENTS ENG:3.0_LITER_DOHC TRN:AUTOMATIC O | | | | |

| | | | | | | |
|--------------------------------|------|------|-------|------|-----|-------|
| LINE OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
| PERFORM OIL SERVICE WITH RESET | | | | | | |

C C/S WIPERS SKIP AND STREAK
CAUSE: WORN WIPERS

6161541 Replacing both windshield wiper blades
4498 WS40 (N/C)

1 61-61-2-158-787 WIPER BLADES D (N/C)
S:618010 (N/C)

1 61-61-2-158-783 WIPER BLADES P (N/C)
S:618010 (N/C)

FC: 61610077MP
PART#:
COUNT:
CLAIM TYPE:
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
REPLACED FRONT WIPER INSERTS

D C/S WASHER FLUID IS LEAKING
CAUSE: Headlight cleaning system, spray/stroke nozzle Leaking

6167588 Removing and installing or replacing high pressure water jets of headlight washer system, left and right
4498 WS40 (N/C)

2 61-67-7-179-311 TELESCOPIC NOZZLE:616020 (N/C)
FC: 6167024800
PART#:
COUNT:
CLAIM TYPE:
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

| | | | |
|--------------------------------------|---|-------------------------|----------------|
| <input type="checkbox"/> CASH | <input type="checkbox"/> CHECK CK NO. [] | DESCRIPTION | TOTALS |
| <input type="checkbox"/> VISA | <input type="checkbox"/> MASTERCARD | | LABOR AMOUNT |
| <input type="checkbox"/> AMEX | <input type="checkbox"/> CHARGE | | PARTS |
| | <input type="checkbox"/> OTHER | | GAS, OIL, LUBE |
| THANK YOU FOR CHOOSING HERB CHAMBERS | | SUBLET REPAIRS | |
| | | MISCELLANEOUS CHARGES | |
| | | TOTAL CHARGES | |
| | | LESS DISCOUNT/INSURANCE | |
| | | SALES TAX | |
| Customer Signature | | PLEASE PAY THIS AMOUNT | |
| Environmental Compliance | | | |

Federal and state laws require that all hazardous waste (oil, solvents, anti-freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for environmental compliance reflect our conformity to federal and state law in addition to our concern for the preservation of the environment.

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| | | | | | |
|------------------------|--|-------------|-------------------------|-------------------------------------|------------------------------|
| CUSTOMER [REDACTED] | SERVICE ADVISOR 4050 JIM MISCIOSCIA | | TAG NO. T1208 | INVOICE DATE 14 Mar 2010 | INVOICE NO. 127743 |
| | HOURLY RATE 0.00 | LICENSE NO. | PO NO. | COLOR GRAPHITE/G | NO. STOCK / STOCK NO. |
| | YEAR/MAKE/MODEL 06 BMW 325XIT | | | MILEAGE IN 31532 | MILEAGE OUT 31532 |
| | VEHICLE IDENTIFICATION NO. WBAVT13596KW23430 | | | DELIVERY DATE 25 May 2006 | IN SERVICE DATE |
| | [REDACTED] | | | R.O. DATE 14 Mar 2010 | WAR EXP. |
| | COMMENTS ENG:3.0_LITER_DOHC TRN:AUTOMATIC 0 | | | | |

| | LIST | NET | TOTAL |
|--|-------------|-------------|--------------------------|
| A CUST STATES PLEASE INSTALL REAR EMBLEM SOP 50BMZ DEFAULT 4570 WS40 1 51-14-7-166-076 BADGE:511410 (N/C) | | | |
| PARTS: 0.00 | LABOR: 0.00 | OTHER: 0.00 | TOTAL LINE A: 0.00 (N/C) |
| installed new emblem to the rear ***** | | | |
| B PLEASE TOP OFF WASHER FLUID 11 ENGINE MINOR 4570 WS40 (N/C) | | | |
| PARTS: 0.00 | LABOR: 0.00 | OTHER: 0.00 | TOTAL LINE B: 0.00 (N/C) |
| put tire pressure, oil level, washer fluid level and coolant fluid level ***** | | | |
| C CUST STATES HEARING TICKING NOISE FROM ENGINE AT IDLE 11 ENGINE MINOR 4570 WS40 (N/C) | | | |
| PARTS: 0.00 | LABOR: 0.00 | OTHER: 0.00 | TOTAL LINE C: 0.00 (N/C) |
| do not verify customer complain ***** created 2010-03-12 09:08:00am taken by DAVID HU RWITZ | | | |

| <input type="checkbox"/> CASH <input type="checkbox"/> VISA <input type="checkbox"/> AMEX <input type="checkbox"/> CHECK CK NO. [] <input type="checkbox"/> MASTERCARD <input type="checkbox"/> CHARGE <input type="checkbox"/> OTHER | <table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>TOTALS</th> </tr> </thead> <tbody> <tr> <td>LABOR AMOUNT</td> <td>\$ 0.00</td> </tr> <tr> <td>PARTS</td> <td>\$ 0.00</td> </tr> <tr> <td>GAS, OIL, LUBE</td> <td>\$ 0.00</td> </tr> <tr> <td>SUBLET REPAIRS</td> <td>\$ 0.00</td> </tr> <tr> <td>MISCELLANEOUS CHARGES</td> <td>\$ 0.00</td> </tr> <tr> <td>TOTAL CHARGES</td> <td>\$ 0.00</td> </tr> <tr> <td>LESS DISCOUNT/INSURANCE</td> <td>\$ 0.00</td> </tr> <tr> <td>SALES TAX</td> <td>\$ 0.00</td> </tr> <tr> <td>PLEASE PAY THIS AMOUNT</td> <td>\$ 0.00</td> </tr> </tbody> </table> | DESCRIPTION | TOTALS | LABOR AMOUNT | \$ 0.00 | PARTS | \$ 0.00 | GAS, OIL, LUBE | \$ 0.00 | SUBLET REPAIRS | \$ 0.00 | MISCELLANEOUS CHARGES | \$ 0.00 | TOTAL CHARGES | \$ 0.00 | LESS DISCOUNT/INSURANCE | \$ 0.00 | SALES TAX | \$ 0.00 | PLEASE PAY THIS AMOUNT | \$ 0.00 |
|---|--|-------------|--------|--------------|---------|-------|---------|----------------|---------|----------------|---------|-----------------------|---------|---------------|---------|-------------------------|---------|-----------|---------|-------------------------------|----------------|
| DESCRIPTION | TOTALS | | | | | | | | | | | | | | | | | | | | |
| LABOR AMOUNT | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| PARTS | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| GAS, OIL, LUBE | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| SUBLET REPAIRS | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| MISCELLANEOUS CHARGES | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| TOTAL CHARGES | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| LESS DISCOUNT/INSURANCE | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| SALES TAX | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| PLEASE PAY THIS AMOUNT | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| THANK YOU FOR CHOOSING HERB CHAMBERS _____ Customer Signature Environmental Compliance <small>Federal and state laws require that all hazardous waste (oil, solvents, anti-freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for environmental compliance reflect our conformity to federal and state law in addition to our concern for the preservation of the environment.</small> | | | | | | | | | | | | | | | | | | | | | |

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Tom. Lehair

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| | | | | |
|---|---|---------------------|------------------------------|-----------------------|
| CUSTOMER NO. 51686 | SERVICE ADVISOR 3950 CHRIS ANSLONO | TAG NO. T2520 | INVOICE DATE 08 Apr 2010 | INVOICE NO. 130059 |
| [REDACTED] | HOURLY RATE 0.00 | LICENSE NO. | PO NO. | COLOR GRAPHITE/G |
| | YEAR/MAKE/MODEL 06 BMW 325XIT | MILEAGE IN 31844 | | MILEAGE OUT 31844 |
| | VEHICLE IDENTIFICATION NO. WBAVT13596KW23430 | | DELIVERY DATE 25 May 2006 | IN SERVICE DATE |
| | [REDACTED] | SALES PERSON | R.O. DATE 07 Apr 2010 | WAR EXP. |
| COMMENTS ENG:3.0_LITER_DOHC TRN:AUTOMATIC 0 | | | | |

| | | | | | | | |
|------|--------|------|------|-------|------|-----|-------|
| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|

A ENGINE MINOR;C/S TICKING NOISE FROM ENGINE AREA.

11 ENGINE MINOR
4498 WS40

1 11-12-7-581-215 PROFILE-GASKET:118522 (N/C)
1 11-12-0-409-288 SET OF ALU. SCREWS F (N/C)
CYLINDE:11109510
1 11-31-7-534-251 GASKET RING:118523 (N/C)
1 11-36-7-524-954 COLLAR SCREW:113095 (N/C)
12 11-33-7-605-330 HYDR.VALVE (N/C)
PUSHROD:113065 (N/C)
1 11-14-0-392-555 SET OF ALU. (N/C)
SCREWS, TRANSMISS:11109510 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
Replaced HVA lifters due to loud ticking noise.

B BRAKES;C/S BRAKES GRIND AND SQUEAL WHEN APPLIED.

40 BRAKES
4498 WSCB

1 34-35-6-789-445 BRAKE PAD WEAR (N/C)
SENSOR:343030 (N/C)
1 34-21-6-774-692 REPAIR KIT, BRAKE PADS (N/C)
ASBES:348012 (N/C)
1 1 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
Replaced rear pads due to squealing sensor. Pads at 6mm

C ENGINE MINOR:C/S BELT SQUEAL NOISE HEARD AFTER A COLDER START.

11 ENGINE MINOR
4498 WSCB

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
Belts are fine, no noises heard. No repairs made

D BODY;C/S LOUD NOISE HEARD WHEN OPENING OR CLOSING PASSENGER SIDE REAR DOOR.

| <input type="checkbox"/> CASH <input type="checkbox"/> VISA <input type="checkbox"/> AMEX <input type="checkbox"/> CHECK CK NO. [] <input type="checkbox"/> MASTERCARD <input type="checkbox"/> CHARGE <input type="checkbox"/> OTHER | <table border="1"> <tr> <th>DESCRIPTION</th> <th>TOTALS</th> </tr> <tr><td>LABOR AMOUNT</td><td></td></tr> <tr><td>PARTS</td><td></td></tr> <tr><td>GAS, OIL, LUBE</td><td></td></tr> <tr><td>SUBLET REPAIRS</td><td></td></tr> <tr><td>MISCELLANEOUS CHARGES</td><td></td></tr> <tr><td>TOTAL CHARGES</td><td></td></tr> <tr><td>LESS DISCOUNT/INSURANCE</td><td></td></tr> <tr><td>SALES TAX</td><td></td></tr> <tr><td>PLEASE PAY THIS AMOUNT</td><td></td></tr> </table> | DESCRIPTION | TOTALS | LABOR AMOUNT | | PARTS | | GAS, OIL, LUBE | | SUBLET REPAIRS | | MISCELLANEOUS CHARGES | | TOTAL CHARGES | | LESS DISCOUNT/INSURANCE | | SALES TAX | | PLEASE PAY THIS AMOUNT | |
|---|---|-------------|--------|--------------|--|-------|--|----------------|--|----------------|--|-----------------------|--|---------------|--|-------------------------|--|-----------|--|-------------------------------|--|
| DESCRIPTION | TOTALS | | | | | | | | | | | | | | | | | | | | |
| LABOR AMOUNT | | | | | | | | | | | | | | | | | | | | | |
| PARTS | | | | | | | | | | | | | | | | | | | | | |
| GAS, OIL, LUBE | | | | | | | | | | | | | | | | | | | | | |
| SUBLET REPAIRS | | | | | | | | | | | | | | | | | | | | | |
| MISCELLANEOUS CHARGES | | | | | | | | | | | | | | | | | | | | | |
| TOTAL CHARGES | | | | | | | | | | | | | | | | | | | | | |
| LESS DISCOUNT/INSURANCE | | | | | | | | | | | | | | | | | | | | | |
| SALES TAX | | | | | | | | | | | | | | | | | | | | | |
| PLEASE PAY THIS AMOUNT | | | | | | | | | | | | | | | | | | | | | |
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Tel: 508-903-5300

| | | | | |
|--|----------------------------|--------------|---------------|-----------------|
| CUSTOMER | SERVICE ADVISOR | TAG NO. | INVOICE DATE | INVOICE NO. |
| [REDACTED] | 3950 CHRIS ANSLONO | T2520 | 08 Apr 2010 | 130059 |
| [REDACTED] | HOURLY RATE | LICENSE NO. | PO NO. | COLOR |
| [REDACTED] | 0.00 | | | GRAPHITE/G |
| [REDACTED] | YEAR/MAKE/MODEL | | MILEAGE IN | MILEAGE OUT |
| [REDACTED] | 06 BMW 325XIT | | 31844 | 31844 |
| [REDACTED] | VEHICLE IDENTIFICATION NO. | | DELIVERY DATE | IN SERVICE DATE |
| [REDACTED] | WBAVT13596KW23430 | | 25 May 2006 | |
| [REDACTED] | CR. I. PHONE | SALES PERSON | R.O. DATE | WAR EXP. |
| [REDACTED] | [REDACTED] | | 07 Apr 2010 | |
| COMMENTS: ENG:3.0_LITER_DOHC TRN:AUTOMATIC 0 | | | | |

| LINE | CODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|-----------------------------------|------|------|---|-------------|-------------|------|--------------------|
| 95 | | | BODY | | | | |
| | | | | 4498 WS40 | | | (N/C) |
| PARTS: | | | | 0.00 LABOR: | 0.00 OTHER: | 0.00 | TOTAL LINE D: 0.00 |
| Retorqued all 4 door stop bolts, | | | | | | | |
| ***** | | | | | | | |
| E | | | C/S KNOCKING NOISE HEARD FROM DRIVERS DOOR AREA WHEN DRIVING OVER BUMPS | | | | |
| | | | 60 TRIM | | | | |
| | | | | 4498 WS40 | | | (N/C) |
| PARTS: | | | | 0.00 LABOR: | 0.00 OTHER: | 0.00 | TOTAL LINE E: 0.00 |
| no noises heard. | | | | | | | |
| ***** | | | | | | | |
| F | | | STEERING/SUSPENSION;C/S METALLIC NOISE HEARD UNDER VEHICLE WHEN DRIVING OVER BUMPS AND TURNING. | | | | |
| | | | 45 STEERING/SUSPENSION | | | | |
| | | | | 4498 WS40 | | | (N/C) |
| PARTS: | | | | 0.00 LABOR: | 0.00 OTHER: | 0.00 | TOTAL LINE F: 0.00 |
| No noises heard, no repairs made. | | | | | | | |
| ***** | | | | | | | |

Thank you for choosing Herb Chambers BMW/Mini
We appreciate your business!

| <input type="checkbox"/> CASH <input type="checkbox"/> VISA <input type="checkbox"/> AMEX <input type="checkbox"/> CHECK CK NO. () <input type="checkbox"/> MASTERCARD <input type="checkbox"/> CHARGE <input type="checkbox"/> OTHER | <table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>TOTALS</th> </tr> </thead> <tbody> <tr> <td>LABOR AMOUNT</td> <td>\$ 0.00</td> </tr> <tr> <td>PARTS</td> <td>\$ 0.00</td> </tr> <tr> <td>GAS, OIL, LUBE</td> <td>\$ 0.00</td> </tr> <tr> <td>SUBLET REPAIRS</td> <td>\$ 0.00</td> </tr> <tr> <td>MISCELLANEOUS CHARGES</td> <td>\$ 0.00</td> </tr> <tr> <td>TOTAL CHARGES</td> <td>\$ 0.00</td> </tr> <tr> <td>LESS DISCOUNT/INSURANCE</td> <td>\$ 0.00</td> </tr> <tr> <td>SALES TAX</td> <td>\$ 0.00</td> </tr> <tr> <td>PLEASE PAY THIS AMOUNT</td> <td>\$ 0.00</td> </tr> </tbody> </table> | DESCRIPTION | TOTALS | LABOR AMOUNT | \$ 0.00 | PARTS | \$ 0.00 | GAS, OIL, LUBE | \$ 0.00 | SUBLET REPAIRS | \$ 0.00 | MISCELLANEOUS CHARGES | \$ 0.00 | TOTAL CHARGES | \$ 0.00 | LESS DISCOUNT/INSURANCE | \$ 0.00 | SALES TAX | \$ 0.00 | PLEASE PAY THIS AMOUNT | \$ 0.00 |
|---|--|-------------|--------|--------------|---------|-------|---------|----------------|---------|----------------|---------|-----------------------|---------|---------------|---------|-------------------------|---------|-----------|---------|-------------------------------|----------------|
| DESCRIPTION | TOTALS | | | | | | | | | | | | | | | | | | | | |
| LABOR AMOUNT | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| PARTS | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| GAS, OIL, LUBE | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| SUBLET REPAIRS | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| MISCELLANEOUS CHARGES | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| TOTAL CHARGES | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| LESS DISCOUNT/INSURANCE | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| SALES TAX | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| PLEASE PAY THIS AMOUNT | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
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(a reg. warranty)
for maintenance
- books
for left

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Tel: 508-903-5300

| | | | | |
|--|-------------|-------------------------------------|------------------------------------|------------------------------|
| SERVICE ADVISOR 3950 CHRIS ANSLONO | | TAG NO. T3934 | INVOICE DATE 19 Feb 2010 | INVOICE NO. 125414 |
| HOURLY RATE 0.00 | LICENSE NO. | PO NO. | COLOR GRAPHITE/G | NO. STOCK / STOCK NO. |
| YEAR/MAKE/MODEL 06 BMW 325XIT | | MILEAGE IN 31176 | MILEAGE OUT 31176 | |
| VEHICLE IDENTIFICATION NO. WBAVT13596KW23430 | | DELIVERY DATE 25 May 2006 | IN SERVICE DATE | |
| SALES PERSON [REDACTED] | | R.O. DATE 19 Feb 2010 | WAR EXP. | |
| COMMENTS: ENG:3.0_LITER_DOHC TRN:AUTOMATIC 0 | | | | |

| | LIST | NET | TOTAL |
|--|------|-----|-------|
| A C/S PERFORM STANDARD SCOPE | | | |
| CAUSE: SERVICE | | | |
| 01 RECOMMENDED MAINT | | | |
| 4535 WS40 | | | |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | (N/C) |
| COMPLETED STANDARD SCOPE | | | 0.00 |
| ***** | | | |
| B C/S PERFORM BRAKE FLUID FLUSH | | | |
| CAUSE: SERVICE | | | |
| 01 RECOMMENDED MAINT | | | |
| 4535 WS40 | | | |
| 2 81-22-0-142-156 BRAKE FLUID:832560 | | | (N/C) |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | (N/C) |
| PERFORMED BRAKE FLUID FLUSH | | | 0.00 |
| ***** | | | |
| C C/S CHECK BRAKES PER CBS DATA | | | |
| CAUSE: RESET LIGHT | | | |
| 40 BRAKES | | | |
| 4535 WS40 | | | |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | (N/C) |
| FRONT BRAKE PADS HAVE 90% LEFT. RESET FRONT BRAKE WARNING LIGHT. | | | 0.00 |
| ***** | | | |
| D C/S RESET STICKER DUE DATE | | | |
| CAUSE: RESET | | | |
| 01 RECOMMENDED MAINT | | | |
| 4535 ISP | | | |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | (N/C) |
| RESET INSPECTION STICKER REMINDER | | | 0.00 |
| ***** | | | |
| E C/S WIPERS SKIPAND STREAK | | | |
| CAUSE: STREAK | | | |
| 01 RECOMMENDED MAINT | | | |
| 4535 WS40 | | | |
| 1 61-61-2-158-787 WIPER BLADES D | | | (N/C) |

| | | | |
|--|---|-------------------------|--------|
| <input type="checkbox"/> CASH | <input type="checkbox"/> CHECK CK NO. [] | DESCRIPTION | TOTALS |
| <input type="checkbox"/> VISA | <input type="checkbox"/> MASTERCARD | | |
| <input type="checkbox"/> AMEX | <input type="checkbox"/> CHARGE | LABOR AMOUNT | |
| <input type="checkbox"/> OTHER | | PARTS | |
| <p>THANK YOU FOR CHOOSING HERB CHAMBERS</p> <p>Customer Signature _____</p> <p>Environmental Compliance</p> <p>Federal and state laws require that all hazardous waste (oil, solvents, anti-freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for environmental compliance reflect our conformity to federal and state law in addition to our concern for the preservation of the environment.</p> | | GAS, OIL, LIQUE | |
| | | SURLET REPAIRS | |
| | | MISCELLANEOUS CHARGES | |
| | | TOTAL CHARGES | |
| | | LESS DISCOUNT/INSURANCE | |
| | | SALES TAX | |
| | | PLEASE PAY THIS AMOUNT | |

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BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300

| | | | | |
|--|-------------|-------------------------------------|------------------------------------|------------------------------|
| SERVICE ADVISOR 3950 CHRIS ANSLONO | | TAG NO. T3934 | INVOICE DATE 19 Feb 2010 | INVOICE NO. 125414 |
| HOURLY RATE 0.00 | LICENSE NO. | PO NO. | COLOR GRAPHITE/G | NO. STOCK / STOCK NO. |
| YEAR/MAKE/MODEL 06 BMW 325XIT | | MILEAGE IN 31176 | | MILEAGE OUT 31176 |
| VEHICLE IDENTIFICATION NO. WBAVT13596KW23430 | | DELIVERY DATE 25 May 2006 | | IN SERVICE DATE |
| SALES PERSON | | R.O. DATE 19 Feb 2010 | WARR. EXP. | |
| COMMENTS: ENG:3.0_LITER_DOHC TRN:AUTOMATIC 0 | | | | |

| LINE | QTY | DESCRIPTION | LIST | NET | TOTAL (N/C) |
|---|-----|--------------------------------|------|-----|-------------|
| S:618010 | | | | | |
| 1 | 1 | 61-61-2-158-783 WIPER BLADES P | | | |
| S:618010 | | | | | |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: | | | | | (N/C) 0.00 |
| REPLACED STREAKING WIPER BLADES | | | | | |
| ***** | | | | | |
| F C/S PLEASE TOP OFF FLUID LEVELS | | | | | |
| CAUSE: FLUIDS | | | | | |
| 01 RECOMMENDED MAINT | | | | | |
| 4535 CP | | | | | |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: | | | | | 0.00 |
| TOPPED OFF ALL FLUIDS | | | | | |
| ***** | | | | | |
| created 2010-02-01 03:42:00pm | | | | | |
| taken by Danielle Raposo | | | | | |

| <input type="checkbox"/> CASH <input type="checkbox"/> VISA <input type="checkbox"/> AMEX <input type="checkbox"/> CHECK CK NO. [] <input type="checkbox"/> MASTERCARD <input type="checkbox"/> CHARGE <input type="checkbox"/> OTHER | <table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>TOTALS</th> </tr> </thead> <tbody> <tr> <td>LABOR AMOUNT</td> <td>\$ 0.00</td> </tr> <tr> <td>PARTS</td> <td>\$ 0.00</td> </tr> <tr> <td>GAS, OIL, LUBE</td> <td>\$ 0.00</td> </tr> <tr> <td>SUBLET REPAIRS</td> <td>\$ 0.00</td> </tr> <tr> <td>MISCELLANEOUS CHARGES</td> <td>\$ 0.00</td> </tr> <tr> <td>TOTAL CHARGES</td> <td>\$ 0.00</td> </tr> <tr> <td>LESS DISCOUNT/INSURANCE</td> <td>\$ 0.00</td> </tr> <tr> <td>SALES TAX</td> <td>\$ 0.00</td> </tr> <tr> <td>PLEASE PAY THIS AMOUNT</td> <td>\$ 0.00</td> </tr> </tbody> </table> | DESCRIPTION | TOTALS | LABOR AMOUNT | \$ 0.00 | PARTS | \$ 0.00 | GAS, OIL, LUBE | \$ 0.00 | SUBLET REPAIRS | \$ 0.00 | MISCELLANEOUS CHARGES | \$ 0.00 | TOTAL CHARGES | \$ 0.00 | LESS DISCOUNT/INSURANCE | \$ 0.00 | SALES TAX | \$ 0.00 | PLEASE PAY THIS AMOUNT | \$ 0.00 |
|--|--|-------------|--------|--------------|---------|-------|---------|----------------|---------|----------------|---------|-----------------------|---------|---------------|---------|-------------------------|---------|-----------|---------|-------------------------------|----------------|
| DESCRIPTION | TOTALS | | | | | | | | | | | | | | | | | | | | |
| LABOR AMOUNT | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| PARTS | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| GAS, OIL, LUBE | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| SUBLET REPAIRS | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| MISCELLANEOUS CHARGES | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| TOTAL CHARGES | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| LESS DISCOUNT/INSURANCE | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| SALES TAX | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| PLEASE PAY THIS AMOUNT | \$ 0.00 | | | | | | | | | | | | | | | | | | | | |
| <p>THANK YOU FOR CHOOSING HERB CHAMBERS</p> <p>_____ Customer Signature</p> <p>_____ Environmental Compliance</p> <p><small>Federal and state laws require that all hazardous waste (oil, solvents, anti-freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for environmental compliance reflect our conformity to federal and state law in addition to our concern for the preservation of the environment.</small></p> | | | | | | | | | | | | | | | | | | | | | |

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| | | | | | |
|------------------------------|--|-------------|--------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR CHRIS ANSLONO | 3950 | TAG NO. 1975 | INVOICE DATE 05/07/09 | INVOICE NO. BMCS245462 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 26,080 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | | P.O. NO. | R.O. DATE 04/20/09 | |
| COMMENTS | | | | | MO: 26080 |

LABOR-----
 JOB# 1 70BMZ03 LOANER CAR TECH(S):4499 INTERNAL
 LOANER CAR PROVIDED BY SERVICE DEPT
 JOB# 1 TOTALS-----
 JOB# 2 CHARGES----- JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00

LABOR-----
 JOB# 2 20BMZ16 COOLING SYSTEM NOISE TECH(S):4499 WARRANTY
 C/S NOISE FROM VENTS WHEN STARTING CAR IN AM
 CHIRPING NOISE AFTER FIRST START FROM PASSENGER SIDE
 FOREMAN TO BE IN VEHICLE
 CANNOT DUPLICATE CUSTOMER CONCERN AT THIS TIME.
 VERIFIED WITH FORMAN
 JOB# 2 TOTALS-----
 JOB# 3 CHARGES----- JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00

LABOR-----
 JOB# 3 60BMZ05 INT SQUEAK/RATTLES TECH(S):4499 WARRANTY
 C/S RATTLE FROM DRIVERS DOOR WHEN CLOSING
 REPLACED DRIVERS WINDOW TRACK
 PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 1 51-33-7-060-241 WINDOW GUIDE, L 0 WARRANTY
 TOTAL - PARTS 0.00
 JOB# 3 TOTALS-----
 JOB# 4 CHARGES----- JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 0.00

LABOR-----
 JOB# 4 01BMZZ20 STANDARD SCOPE TECH(S):4499 WARRANTY
 CUSTOMER REQUESTS STANDARD SCOPE
 STANDARD SCOPE DUE
 PERFORMED STANDARD SCOPE
 JOB# 4 TOTALS-----
 JOB# 5 CHARGES----- JOB# 4 JOURNAL PREFIX BMCS JOB# 4 TOTAL 0.00

LABOR-----
 JOB# 5 01BMZ003 *OIL SERVICE TECH(S):4499 WARRANTY
 C/S OIL SERVICE LIGHT IS ON. PERFORM BMW OIL SERVICE PER
 BMW SCHEDULED MAINTENANCE WITH BMW SYNTHETIC OIL.
 SCHEDULED MAINT
 PERFORMED OIL SERVICE

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|------------------------------|--|-------------|--------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR CHRIS ANSLONO | 3950 | TAG NO. 1975 | INVOICE DATE 05/07/09 | INVOICE NO. BMCS245462 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 26,080 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | | P.O. NO. | R.O. DATE 04/20/09 | |
| COMMENTS | | | | | MO: 26080 |

| QTY | NUMBER | DESCRIPTION | UNIT PRICE | |
|--|-----------------|--------------------|----------------------------|-------------------|
| 1 | 11-42-7-566-327 | SET OIL-FILTER 132 | | WARRANTY |
| 7 | 07-51-0-017-866 | OIL 5W30 SYNTH 583 | | WARRANTY |
| 2 | 83-12-0-405-186 | WINDSHIELD WAS 896 | | WARRANTY |
| | BMW2 | | | |
| | | | TOTAL - PARTS | 0.00 |
| JOB# 5 TOTALS----- | | | | |
| | | | JOB# 5 JOURNAL PREFIX BMCS | JOB# 5 TOTAL 0.00 |
| JOB# 6 CHARGES----- | | | | |
| LABOR----- | | | | |
| J# | 6+11BMZ | ENGINE MINOR | TECH(S):4499 | WARRANTY |
| C/S TICKING NOISE FROM ENGINE AREA AT TIMES. | | | | |
| PERFORMED BLEED PROCEDURE PER SIB 11-09-07 5 TIMES PLUS AN | | | | |
| ADDITIONAL 15 MINUTES | | | | |
| JOB# 6 TOTALS----- | | | | |
| | | | JOB# 6 JOURNAL PREFIX BMCS | JOB# 6 TOTAL 0.00 |
| JOB# 7 CHARGES----- | | | | |
| LABOR----- | | | | |
| J# | 7+45BMZ23 | WHEELS/TIRES | TECH(S):4499 | INTERNAL |
| C/S CHECK AND SET ALL TIRES AND PRESSURES | | | | |
| PERFORMED CHECK AND SET | | | | |
| JOB# 7 TOTALS----- | | | | |
| | | | JOB# 7 JOURNAL PREFIX BMCS | JOB# 7 TOTAL 0.00 |

COMMENTS-----
 LOANER DONB VB 3/23

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|------------------------------|--|-------------|--------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR CHRIS ANSLONO | 3950 | TAG NO. 1975 | INVOICE DATE 05/07/09 | INVOICE NO. BMCS245462 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 26,080 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | | P.O. NO. | R.O. DATE 04/20/09 | |
| COMMENTS | | | | | MO: 26080 |

TOTALS

| | | |
|--|-------------------------|-------------|
| ***** | TOTAL LABOR.... | 0.00 |
| * | TOTAL PARTS.... | 0.00 |
| * [] CASH [] CHECK CK NO. [] | TOTAL SUBLET... | 0.00 |
| * | TOTAL G.O.G.... | 0.00 |
| * [] VISA [] MASTERCARD [] DISCOVER | TOTAL MISC CHG. | 0.00 |
| * | TOTAL MISC DISC | 0.00 |
| * [] AMEX [] CHARGE [] OTHER | TOTAL TAX..... | 0.00 |
| * | | |
| ***** | TOTAL INVOICE \$ | 0.00 |

THANK YOU FOR SERVICING YOUR CAR WITH US!
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CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

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|------------------|-----------------------------------|---------|---------------------|------|--------------------|--------------|----------|----------------|------------|
| CUSTOMER NO. | 51686 | | APPROPRIATE TAG NO. | 3950 | 4507 | INVOICE DATE | 03/03/09 | INVOICE NO. | BMCS240850 |
| LABOR RATE | LICENSE NO. | MILEAGE | 25,428 | | COLOUR | GRAPHITE/GR | | STOCK NO. | |
| YEAR MAKE (MPFI) | 06/BMW/325/4 DOOR | | | | DELIVERY DATE | 05/25/06 | | DELIVERY MILES | |
| VEHICLE I.D. NO. | W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | | SELLING DEALER NO. | PR | | 03/01/06 | |
| F.T.E. NO. | P.O. NO. | | R. | | 03/03/09 | | | | |
| COMMENTS | | | | | | | | MO: 25428 | |

LABOR J# 1 60BMZ05 INT SQUEAK/RATTLES TECH(S):4507 WARRANTY
 C/S RATTILING NOISE FROM DRIVERS DOOR AREA WHEN DRIVING
 FOUND A SCREW...PUT IN IN CENTER CONSOLE
 DRIVERS DOOR AND MIRROR BASE LOOSE
 TIGHTENED MIRROR ON DOOR AND LUBED

JOB# 1 TOTALS
 JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00

LABOR J# 2 10BMZ DRIVEABILITY TECH(S):4507 INTERNAL
 C/S A KNOCKING NOISE FROM UNDERCARRIAGE
 AFTER VEHICLE IS TURNED OFF
 PERFORMED INSPECTION FOUND NO LOOSE COMPONENTS
 COULD NOT DUPLICATE CUSTOMERS CONCERN AS DESCRIBED.

JOB# 2 TOTALS
 JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00

LABOR J# 3 11BMZ02 ENGINE NOISE TECH(S):4507 WARRANTY
 C/S TICKING NOISE FROM ENGINE AREA WHEN IDLING
 PERFORMED HVA BLEED PROCEDURE 5 TIMES PER SIB 11-09-07
 PLUS ADDITIONAL 15 MIN RUN

*Bed for hydrolic
 riffs*

JOB# 3 TOTALS
 JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 0.00

LABOR J# 4 10BMZZ1 DRIVEABILITY CONCERN TECH(S):4507 WARRANTY
 C/S CHIRPING NOISE FROM PASSENGER SIDE FRONT DASH AREA
 ONLY AFTER A COLD START...GOES AWAY AFTER 5 MINUTES
 NORMAL NOISE FROM CLIMATE CONTROL FLAPS ADJUSTING
 NO REPAIR MADE

Activator from

JOB# 4 TOTALS
 JOB# 4 JOURNAL PREFIX BMCS JOB# 4 TOTAL 0.00

LABOR J# 5 00BMZ00 CHECK & SET TECH(S):4507 0.00
 CUSTOMER REQUESTS THAT ALL FLUID LEVELS BE CHECKED AND FILL
 CHECK AND ADJUST TIRE PRESSURE
 CHECKED AND SET TIRE PRESSURES AND TOPPED OFF ANY LOW FLUIDS

IMPORTANT
 You will be asked to grade us on a scale of 1 to 5. Any grade less than a "5" is a failing grade. If you cannot grade us a "5" please call or e-mail Paul Chella, Service Director pchella@herbchambers.com 617-264-4444 Thank you.

*Thank you
 Chris*

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| | | | | | | | | | | | | |
|--------------|--------------|--|--|--|----------------------|---------|---------------|--------------------|--------------------|-----------------|-----------------|-------------------|
| CUSTOMER NO. | 51686 | | | ADVISOR | CHRIS ANSLONO | 3950 | TAG NO. | 4507 | INVOICE DATE | 03/03/09 | INVOICE NO. | BMCS240850 |
| | | | | LABOR RATE | LICENSE NO. | MILEAGE | 25,428 | COLOR | GRAPHITE/GR | STOCK NO. | | |
| | | | | YEAR / MAKE / MODEL | | | | DELIVERY DATE | 05/25/06 | DELIVERY MILES | | |
| | | | | 06/BMW/325/4 DOOR | | | | SELLING DEALER NO. | | PRODUCTION DATE | 03/01/06 | |
| | | | | VEHICLE I.D. NO. | | | | | | | | |
| | | | | W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | | | | | | |
| | | | | F.T.E. NO. | P.O. NO. | | | R.O. DATE | 03/03/09 | | | |
| | | | | COMMENTS | | | | | | | | MO: 25428 |

JOB# 6 CHARGES-----JOB# 5 JOURNAL PREFIX BMCS JOB# 5 TOTAL 0.00

LABOR-----
 J# 6 01BMZ05 OIL SVC - SYNT OIL TECH(S):4507 WARRANTY
 C/S PERFORM OIL & FILTER CHANGE WITH SYNT. OIL.
 DOES NOT INCLUDE RESET OF OIL SERVICE INDICATOR.
 PER/TIMES MILEAGE
 COMPLETED OIL & FILTER SERVICE.

| PARTS | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | |
|-------|-----|-----------------|--------------------|---------------|----------|
| | 7 | 07-51-0-017-866 | OIL 5W30 SYNTH 576 | | WARRANTY |
| | 1 | 11-42-7-566-327 | SET OIL-FILTER 168 | | WARRANTY |
| | 2 | 83-12-0-405-186 | WINDSHIELD WAS 109 | | WARRANTY |
| | | BMWD2 | | | |
| | | | | TOTAL - PARTS | 0.00 |

JOB# 6 TOTALS-----

JOB# 7 CHARGES-----JOB# 6 JOURNAL PREFIX BMCS JOB# 6 TOTAL 0.00

LABOR-----
 J# 7 00BMZWIPERS *REPL WIPER INSERTS TECH(S):4507 WARRANTY
 CUSTOMER STATES WIPERS STREAK
 REPLACED WIPER INSERTS

| PARTS | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | |
|-------|-----|-----------------|--------------------|---------------|----------|
| | 1 | 61-61-0-427-668 | SET OF WIPER BL 45 | | WARRANTY |
| | | | | TOTAL - PARTS | 0.00 |

JOB# 7 TOTALS-----

JOB# 8 CHARGES-----JOB# 7 JOURNAL PREFIX BMCS JOB# 7 TOTAL 0.00

LABOR-----
 J# 8 70BMZ03 LOANER CAR TECH(S):5018 WARRANTY
 LOANER CAR PROVIDED BY SERVICE DEPT
 GOODWILL

| SUBLET | PO# | VEND INV# | INV DATE | DESCRIPTION | |
|--------|-------|-----------|----------|----------------|----------|
| | 55839 | | 03/03/09 | RENTAL | INTERNAL |
| | | | | TOTAL - SUBLET | 0.00 |

JOB# 8 TOTALS-----

JOB# 8 JOURNAL PREFIX BMCS JOB# 8 TOTAL 0.00

COMMENTS-----
 LOANER ADH BOOKED ON 02/09

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 www.herbchambers.com

| | | | |
|---------------------------|---|------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | APPROX. TAG NO. 3950 | INVOICE DATE 03/03/09 | INVOICE NO. BMC5240850 |
| | LABOR RATE | LICENSE NO. | MILEAGE 25,428 |
| | VEHICLE MAKE/MODEL 06/BMW/325/4 DOOR | | DELIVERY DATE 05/25/06 |
| | VEHICLE I.D. NO. WBAVT13596KW23430 | | DELIVERY MILES |
| | R.T.E. NO. | | R.D. NO. |
| COMMENTS | | | SELLING DEALER NO. 03/01/06 |
| | | | MO: 25428 |

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMEX [] CHARGE [] OTHER *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

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|------------------------------|--|-------------|--------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR ALI KOOROS | 3540 | TAG NO. 3264 | INVOICE DATE 01/08/09 | INVOICE NO. BMCS235642 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 24,509 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | | P.O. NO. | | R.O. DATE 01/08/09 |
| COMMENTS | | | | | MO: 24509 |

| | | | |
|---------------------|--|-----------------------|------------------|
| LABOR----- | | | |
| J# 1 60BMZ | TRIM | TECH(S):4495 | 248.00 |
| | DRIVERS ISDE MIRROR, SEE P CHELLA | | |
| | REPLACE SOP MIRROR | | |
| | REPLACED DRIVERS MIRROR | | |
| PARTS----- | QTY----- | FP-NUMBER----- | DESCRIPTION----- |
| | 1 | 51-16-7-189-977 | HEATED OUTSIDE 1 |
| | | | UNIT PRICE- |
| | | | 401.25 |
| | | | TOTAL - PARTS |
| | | | 401.25 |
| JOB# 1 TOTALS----- | | | |
| | | LABOR | 248.00 |
| | | PARTS | 401.25 |
| JOB# 2 CHARGES----- | JOB# 1 JOURNAL PREFIX | BMCS | JOB# 1 TOTAL |
| | | | 649.25 |
| LABOR----- | | | |
| J# 2 03BMZ | STATE INSPECTION | TECH(S):4040 | 29.00 |
| | C/S PERF STATE INSPECTION | | |
| | COMPLETED STATE INSPECTION | | |
| JOB# 2 TOTALS----- | | | |
| | | LABOR | 29.00 |
| JOB# 3 CHARGES----- | JOB# 2 JOURNAL PREFIX | BMCS | JOB# 2 TOTAL |
| | | | 29.00 |
| LABOR----- | | | |
| J# 3 45BMZ | *STEERING SYS DIAG | TECH(S):4495 | 0.00 |
| | C/S CHECK UNDERCARRIAGE FOR ANY DAMAGE | | |
| | NO DAMAGE FOUND | | |
| JOB# 3 TOTALS----- | | | |
| | | JOB# 3 JOURNAL PREFIX | BMCS |
| | | | JOB# 3 TOTAL |
| | | | 0.00 |

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|------------------------------|--|-------------|------------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR ALI KOOROS | 3540 | TAG NO. 3264 | INVOICE DATE 01/08/09 | INVOICE NO. BMCS235642 |
| | LABOR RATE | LICENSE NO. | MILEAGE 24,509 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | P.O. NO. | R.O. DATE 01/08/09 | | |
| COMMENTS | | | | | MO: 24509 |

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMEX [] CHARGE [] OTHER *

| | |
|-------------------------|---------------|
| TOTAL LABOR.... | 277.00 |
| TOTAL PARTS.... | 401.25 |
| TOTAL SUBLET... | 0.00 |
| TOTAL G.O.G.... | 0.00 |
| TOTAL MISC CHG. | 0.00 |
| TOTAL MISC DISC | 0.00 |
| TOTAL TAX..... | 20.06 |
| TOTAL INVOICE \$ | 698.31 |

THANK YOU FOR SERVICING YOUR CAR WITH US!
 YOU WILL BE RECEIVING A FOLLOW UP CALL FROM BMW NORTH AMERICA. IF FOR ANY REASON YOU CAN NOT RATE US WITH AN EXCELLENT RATING, PLEASE CONTACT PAUL CHELLA AT (617) 264-4444

CUSTOMER SIGNATURE

DUPLICATE INVOICE



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Herb Chambers MINI
 1168 Commonwealth Avenue
 Boston, MA 02134
 617-731-1700 • 617-264-4444
 Fax: 617-277-4195
 www.herbchambers.com

| | | | | | |
|------------------------------|--|-----------------------------|---------------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR ALI KOOROS | TAG NO. 3540 3264 | INVOICE DATE 01/08/09 | INVOICE NO. BMCS235642 | |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 24,509 | COLOR GRAPHITE/GR | |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | P.O. NO. | R.O. DATE 01/08/09 | | |
| COMMENTS | | | | MO: 24509 | |

| | | | | |
|---------------------|--|------------------|----------------------------|---------------------|
| LABOR----- | | | | |
| J# 1 60BMZ | TRIM | TECH(S):4495 | | 248.00 |
| | DRIVERS ISDE MIRROR, SEE P CHELLA | | | |
| | REPLACE SOP MIRROR | | | |
| | REPLACED DRIVERS MIRROR | | | |
| PARTS----- | | | | |
| QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | |
| 1 | 51-16-7-189-977 | HEATED OUTSIDE 1 | 401.25 | 401.25 |
| | | | TOTAL - PARTS | 401.25 |
| JOB# 1 TOTALS----- | | | | |
| | | | LABOR | 248.00 |
| | | | PARTS | 401.25 |
| JOB# 2 CHARGES----- | | | JOB# 1 JOURNAL PREFIX BMCS | JOB# 1 TOTAL 649.25 |
| LABOR----- | | | | |
| J# 2 03BMZ | STATE INSPECTION | TECH(S):4040 | | 29.00 |
| | C/S PERF STATE INSPECTION | | | |
| | COMPLETED STATE INSPECTION | | | |
| JOB# 2 TOTALS----- | | | | |
| | | | LABOR | 29.00 |
| JOB# 3 CHARGES----- | | | JOB# 2 JOURNAL PREFIX BMCS | JOB# 2 TOTAL 29.00 |
| LABOR----- | | | | |
| J# 3 45BMZ | *STEERING SYS DIAG | TECH(S):4495 | | 0.00 |
| | C/S CHECK UNDERCARRIAGE FOR ANY DAMAGE | | | |
| | NO DAMAGE FOUND | | | |
| JOB# 3 TOTALS----- | | | | |
| | | | JOB# 3 JOURNAL PREFIX BMCS | JOB# 3 TOTAL 0.00 |

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 Fax: 617-277-4195
 www.herbchambers.com

| | | | | | |
|------------------------------|---|-------------|------------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR ALI KOOROS | 3540 | TAG NO. 3264 | INVOICE DATE 01/08/09 | INVOICE NO. BMCS235642 |
| | LABOR RATE | LICENSE NO. | MILEAGE 24,509 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. WBAVT13596KW23430 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | P.O. NO. | R.O. DATE 01/08/09 | | |
| COMMENTS | | | | | MO: 24509 |

 *
 * [] CASH [] CHECK CK NO. [] *
 * *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * *
 * [] AMEX [] CHARGE [] OTHER *
 * *

TOTAL LABOR.... 277.00
 TOTAL PARTS.... 401.25
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 20.06

TOTAL INVOICE \$ 698.31

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 WITH AN EXCELLENT RATING, PLEASE CONTACT PAUL CHELLA
 AT (617) 264-4444

CUSTOMER SIGNATURE

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 Fax: 617-277-4195
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| | | | | | | | | | |
|--------------|--------------|--------------------------|----------------|-------------|------------------|--|-----------------|------------------|--------------------|
| CUSTOMER NO. | 51686 | ADVISOR | STEFANO | TAG NO. | 4488 6187 | INVOICE DATE | 12/30/08 | INVOICE NO. | BMCS234801 |
| | | LABOR RATE | | LICENSE NO. | | MILEAGE | 24,374 | COLOR | GRAPHITE/GR |
| | | YEAR MAKE / MODEL | | | | DELIVERY DATE | 05/25/06 | STOCK NO. | |
| | | 06/BMW/325/4 DOOR | | | | SELLING DEALER NO. | | PRODUCT CODE | |
| | | VEHICLE I.D. NO. | | | | W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | 03/01/06 | |
| | | F.T.E. NO. | | P.O. NO. | | R.S. DATE | 12/30/08 | | |
| COMMENTS | | | | | | | | MO: 24374 | |

LABOR
 J# 1 60BMZ8 EXT TRIM CONCERN TECH(S):4056
 C/S FRONT LEFT. DRIVER SIDE MIRROR WAS HIT. C/S THE TRIM AROUND IT IS BROKEN. C/S THAT RIGHT AFTER IT HAPPENED BOTH SIDES WOULD NOT FOLD IN. NOW THEY DO FOLD IN HOWEVER. C/S THE MIRROR WAS ALSO HANGING DOWN A BIT. PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE. COST TO CLIENT IS MAX 700. P CHELLA

| PARTS | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | WARRANTY |
|-------------------------------------|-----|-----------------|-------------------|------------|----------|
| | 0 | 51-16-7-189-955 | OUTSIDE MIRROR 0 | | |
| PART ON SPECIAL ORDER | | | | | |
| ** QUANTITY 1 IS SPECIAL ORDERED ** | | | | | |
| | 0 | 51-16-7-135-097 | COVERING PRIMEN 1 | | |
| PART ON SPECIAL ORDER | | | | | |
| ** QUANTITY 1 IS SPECIAL ORDERED ** | | | | | |
| TOTAL | | | | | |

JOB# 1 TOTALS
 JOB# 2 CHARGES
 JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00

LABOR
 J# 2 00BMZWIPERS *REPL WIPER INSERTS TECH(S):4056 WARRANTY
 CUSTOMER STATES WIPERS STREAK
 REPLACED WIPER INSERTS

| PARTS | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | WARRANTY |
|---------------|-----|-----------------|--------------------|------------|----------|
| | 1 | 64-31-9-142-115 | MICROFILTER/ACT 47 | | WARRANTY |
| | 1 | 61-62-7-198-558 | WIPER BLADE 3 | | WARRANTY |
| | 1 | 61-61-0-427-668 | SET OF WIPER BL 29 | | WARRANTY |
| TOTAL - PARTS | | | | | 0.00 |

JOB# 2 TOTALS
 JOB# 3 CHARGES
 JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00

LABOR
 J# 3 01BMZ SCHEDULED MAINT TECH(S):4056 WARRANTY
 C/S REPLACE MICROFILTERS
 REPLACED MICRO FILTER

JOB# 3 TOTALS
 JOB# 4 CHARGES
 JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 0.00

LABOR
 J# 4 60BMZ TRIM TECH(S):4056 0.00

Herb Chambers BMW/MINI/Porsche

Service & Parts Director Paul G. Chella

1168 Commonwealth Ave.
 Boston, MA 02134

J.D. Power & Associates
 CERTIFIED RETAILER 2007, 2003, 2004, 2005, 2006, 2007

telephone
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 fax
 617-277-4195
 email
 pchella@herbchambers.com

\$700



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| | | | | | | | | | | | | |
|--------------|--|-------------|----------|---------|----------------|-----------|--------------------|-------------|-----------------|-----------------|------------------|-------------------|
| CUSTOMER NO. | 51686 | | | APPROVE | STEFANO | 4488 | TAG NO. | 6187 | INVOICE DATE | 12/30/08 | INVOICE NO. | BMCS234801 |
| | LABOR RATE | LICENSE NO. | MILEAGE | 24,374 | COOPER | STOCK NO. | | | | | | |
| | YEAR/MAKE/MODEL | | | | | | DELIVERY DATE | | DELIVERY MILES | | | |
| | 06/BMW/325/4 DOOR | | | | | | 05/25/06 | | | | | |
| | VEHICLE I.D. NO. | | | | | | SELLING DEALER NO. | | PRINTED DATE | | | |
| | W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | | | | | | 03/01/06 | | | |
| | P.T.E. NO. | | P.G. NO. | | P.O. NO. | | 12/30/08 | | | | | |
| COMMENTS | | | | | | | | | | | MO: 24374 | |



S POPPING OUT JUST A BIT

ON THE FRONT OF IT BY THE FRONT RIGHT TIRE. PLEASE
 RESECURE OR ADVISE.
 RESECURED ROCKER PANEL

JOB# 4 TOTALS-----

JOB# 5 CHARGES----- JOB# 4 JOURNAL PREFIX BMCS JOB# 4 TOTAL 0.00

LABOR-----

J# 5 00BMZ00 CHECK & SET TECH(S):4056 WARRANTY
 C/S CHECK PRESSURES AND FLUIDS. PLEASE ADD CONCENTRATE TO
 WASHER FLUID SYSTEM
 CHECKED AND SET TIRE PRESSURES AND TOPPED OFF ANY LOW FLUIDS

JOB# 5 TOTALS-----

JOB# 6 CHARGES----- JOB# 5 JOURNAL PREFIX BMCS JOB# 5 TOTAL 0.00

LABOR-----

J# 6 10BMZ DRIVEABILITY TECH(S):4056 WARRANTY
 C/S WHEN THE VEHICLE WAS COLD, THE IDLE WAS FLUCTUATING. C/S
 IT DIDNT SOUND LIKE IT WAS IDLING PROPERLY.
 CANNOT DUPLICATE CUSTOMER CONCERN AT THIS TIME.

JOB# 6 TOTALS-----

JOB# 7 CHARGES----- JOB# 6 JOURNAL PREFIX BMCS JOB# 6 TOTAL 0.00

LABOR-----

J# 7 00BMZ01 QUICK SERVICE TECH(S):4056 WARRANTY
 C/S PLEASE PERFORM STANDARD SCOPE.
 PER TIMES/MILEAGE
 PERFORMED STANDARD SCOPE

JOB# 7 TOTALS-----

JOB# 8 CHARGES----- JOB# 7 JOURNAL PREFIX BMCS JOB# 7 TOTAL 0.00

LABOR-----

J# 8 40BMZ06 BRAKE LINING LIGHT TECH(S):4056 WARRANTY
 C/S PLEASE SERVICE FRONT BRAKES PER KEY READER.
 FRONT PADS AT 12MM
 NO REPAIR NECESSARY

JOB# 8 TOTALS-----

JOB# 8 JOURNAL PREFIX BMCS JOB# 8 TOTAL 0.00

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| | | | | | | |
|---------------------------|--|--|-------------|-----------------------|-------------------------------|---------------------------------|
| CUSTOMER NO. 51686 | | ADVISOR STEFANO | 4488 | TAG NO. 6187 | INVOICE DATE 12/30/08 | INVOICE NO. BMCS234801 |
| [REDACTED] | | LABOR RATE | LICENSE NO. | MILEAGE 24,374 | COLOR GRAPHITE/GR | STOCK NO. |
| | | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| [REDACTED] | | VEHICLE I.D. NO. WBAVT13596KW23430 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | | R.T.E. NO. | P.O. NO. | | R.C. DATE 12/30/08 | |
| COMMENTS | | | | | | MO: 24374 |

```

*****
* [ ] CASH [ ] CHECK CK NO. [ ] *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* [ ] AMEX [ ] CHARGE [ ] OTHER *
*****
TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE $ 0.00
  
```

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Our Other BMW Location:

BMW of Sudbury
68 Old County Road
Sudbury, MA 01776
Tel: 508-903-5300

| | | | | |
|--|--|-------------------------------------|------------------------------------|-----------------------------|
| CUSTOMER NO. 51686 | SERVICE ADVISOR 3950 CHRIS ANSLONO | TAG NO. T1769 | INVOICE DATE 22 Oct 2009 | INVOICE NO. 1299 |
| [REDACTED] | HOURLY RATE 0.00 | LICENSE NO. | PO NO. | COLOR GRAPHITE/G |
| | YEAR/MAKE/MODEL 06 BMW 325XIT | MILEAGE IN 29423 | | MILEAGE OUT 29423 |
| | VEHICLE IDENTIFICATION NO. WBAVT13596KW23430 | DELIVERY DATE 25 May 2006 | | IN SERVICE DATE |
| | | R.O. DATE 21 Oct 2009 | | WAR EXP. |
| COMMENTS ENG:3.0_LITER_DOHC TRN:AUTOMATIC 9 | | | | |

| DESCRIPTION | LIST | NET | TOTAL |
|--|------|-----|-------|
| A C/S WHEN SELECTING SPORT MODE WITH THE SHIFTER THE LIGHTS DONT LIGHT ON SHIFTER AND THE CLUSTER SAYS "D" INSTEAD OF "DS" PLEASE ADVISE | | | |
| 50 ELECTRICAL | | | |
| 4392 WS40 0.00 | | | (N/C) |
| 1 25-16-7-580-923 GEARSHIFT ASSY, STEP | | | (N/C) |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | 0.00 |
| ***** | | | |
| B C/S PLEASE CHECK ADM SET FLUIDS AND TIRES | | | |
| 00 QUICK SERVICE | | | |
| 4392 ILS 0.00 | | | (N/C) |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | 0.00 |
| ***** | | | |
| C LOANER VEHICLE | | | |
| 70 SUBLET/DETAIL | | | |
| 4392 ILU 0.00 | | | (N/C) |
| PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 | | | 0.00 |
| ***** | | | |

IMPORTANT
You will be asked to grade us on a scale of 1 to 5. Any grade less than a "5" is a failing grade. If you cannot grade us a "5" please call or e-mail Paul Chella, Service Director pchella@herbchambers.com
617-264-4444
Thank you.

CASH CHECK CK NO. []
 VISA MASTERCARD
 AMEX CHARGE OTHER

THANK YOU FOR CHOOSING HERB CHAMBERS

Customer Signature

Environmental Compliance

Federal and state laws require that all hazardous waste (oil, solvents, anti-freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for environmental compliance reflect our conformity to federal and state law in addition to our concern for the preservation of the environment.

| DESCRIPTION | AMOUNT | TOTALS |
|-------------------------------|-----------|-------------|
| | \$ | 0.00 |
| PARTS | \$ | 0.00 |
| GAS, OIL, LUBE | \$ | 0.00 |
| SUBLET REPAIRS | \$ | 0.00 |
| MISCELLANEOUS CHARGES | \$ | 0.00 |
| TOTAL CHARGES | \$ | 0.00 |
| LESS DISCOUNT/INSURANCE | \$ | 0.00 |
| SALES TAX | \$ | 0.00 |
| PLEASE PAY THIS AMOUNT | \$ | 0.00 |

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1168 COMMONWEALTH AVENUE
BOSTON, MA 02134
www.herbchambers.com

Name _____
 Address _____
 Telephone _____
 Vehicle (VIN) _____
 License _____
 Technician _____
 Mileage _____
 Time Printed 9/23/09 9:58 AM

BMW : 3 Series - E90/E91 (2006 -) : All Models with All Wheel Drive (Allrad) : 2006-08 : 16" Wheel

Front : Left

| Actual | Before | Specified Range | |
|--------|--------|-----------------|--------|
| -0.5° | -0.5° | -0.8° | -0.1° |
| 7.4° | 7.3° | | |
| 0.03° | 0.18° | -0.05° | 0.12° |
| 13.1° | 13.1° | 13.0° | 14.0° |
| 12.6° | 12.6° | 12.2° | 13.9° |
| | | -2.37° | -1.37° |

Front : Right

| Actual | Before | Specified Range | |
|--------|--------|-----------------|--------|
| -0.5° | -0.5° | -0.8° | -0.1° |
| 7.2° | 7.1° | | |
| 0.03° | 0.07° | -0.05° | 0.12° |
| 13.5° | 13.5° | 13.0° | 14.0° |
| 13.0° | 13.0° | 12.2° | 13.9° |
| | | -2.37° | -1.37° |

Camber
 Caster
 Toe
 SAI
 Included Angle
 Turning Angle Diff.

Front

| | Actual | Before | Specified Range | |
|------------------|--------|--------|-----------------|-------|
| Cross Camber | 0.1° | 0.0° | -0.5° | 0.5° |
| Cross Caster | 0.2° | 0.2° | -0.5° | 0.5° |
| Cross SAI | -0.4° | -0.4° | | |
| Total Toe | 0.07° | 0.25° | -0.10° | 0.23° |
| Cross Turn Diff. | | | | |

Rear : Left

| Actual | Before | Specified Range | |
|--------|--------|-----------------|-------|
| -1.5° | -1.5° | -1.8° | -1.3° |
| 0.09° | -0.08° | 0.03° | 0.13° |

Rear : Right

| Actual | Before | Specified Range | |
|--------|--------|-----------------|-------|
| -1.6° | -1.6° | -1.8° | -1.3° |
| 0.07° | -0.15° | 0.03° | 0.13° |

Rear

| | Actual | Before | Specified Range | |
|--------------|--------|--------|-----------------|-------|
| Cross Camber | 0.1° | 0.1° | -0.5° | 0.5° |
| Total Toe | 0.16° | -0.23° | 0.07° | 0.27° |
| Thrust Angle | 0.01° | 0.03° | -0.07° | 0.07° |



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| | | | | | |
|------------------------------|--|------------------------|---------------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR CHRIS ANSLONO | TAG NO. 3950 | INVOICE DATE 09/23/09 | INVOICE NO. BMCS260838 | |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 28,990 | COLOR GRAPHITE/GR | |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | STOCK NO. |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | DELIVERY MILES |
| | P.T.E. NO. | | P.O. NO. | R.O. DATE 09/23/09 | PRODUCTION DATE 03/01/06 |
| COMMENTS | | | | | |

MO: 28991

| | | | |
|---|--------------------|---------------------|------------|
| JOB# 1 CHARGES | | ----- | |
| LABOR | ----- | | |
| # 1 45BMZ24 | WHEEL/TIRE CONCERN | TECH(S):4297 | 89.95 |
| C/S DRIVERS SIDE FRONT TIRE IS FLAT AFTER HITTING A POTHOLE. ADVISE CHECK ALL TIRES AND ADVISE LMT4BXH62507 205/55/16 91H 16 Inch Tires. r&r 325 Conti Pro Contact SSR 205/55R16 91H 0 | | | |
| PARTS | ----- | ----- | ----- |
| QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE |
| 1 | 36-11-0-414-664 | TIRE 205/55R16 6 | 165.88 |
| 1 | 36-12-1-116-326 | RUBBER VALVE 114 | 5.81 |
| TOTAL - PARTS | | | 171.69 |
| JOB# 1 TOTALS | | ----- | |
| | | LABOR | 89.95 |
| | | PARTS | 171.69 |
| JOB# 2 CHARGES | | ----- | |
| JOB# 1 JOURNAL PREFIX BMCS | | JOB# 1 TOTAL 261.64 | |
| LABOR | ----- | | |
| # 2 95BMZ08 | GENERAL BODY MECH | TECH(S):4297 | WARRANTY |
| C/S DRIVERS SIDE REAR DOOR SQUEAKS OPENING OR CLOSING LUBED ALL 4 DOORS | | | |
| JOB# 2 TOTALS | | ----- | |
| JOB# 2 JOURNAL PREFIX BMCS | | JOB# 2 TOTAL 0.00 | |
| JOB# 3 CHARGES | | ----- | |
| LABOR | ----- | | |
| # 3 01BMZZ20 | STANDARD SCOPE | TECH(S):4297 | WARRANTY |
| CUSTOMER REQUESTS STANDARD SCOPE STANDARD SCOPE DUE PERFORMED STANDARD SCOPE | | | |
| JOB# 3 TOTALS | | ----- | |
| JOB# 3 JOURNAL PREFIX BMCS | | JOB# 3 TOTAL 0.00 | |
| JOB# 4 CHARGES | | ----- | |
| LABOR | ----- | | |
| # 4 01BMZZ21 | VEHICLE CHECK | TECH(S):4297 | WARRANTY |
| CUSTOMER REQUESTS BMW VEHICLE CHECK VEHICLE CHECK DUE PERFORMED BMW VEHICLE CHECK | | | |
| JOB# 4 TOTALS | | ----- | |
| JOB# 4 JOURNAL PREFIX BMCS | | JOB# 4 TOTAL 0.00 | |

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| | | | | | |
|------------------------------|--|-------------|--------------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR CHRIS ANSLONO | 3950 | TAG NO. 2320 | INVOICE DATE 09/23/09 | INVOICE NO. BMCS260838 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 28,990 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | P.O. NO. | F.I.O. DATE 09/23/09 | | |
| COMMENTS | | | | | MO: 28991 |

JOB# 5 CHARGES-----
 LABOR-----
 # 5 60BMZ10 SEATS TECH(S):4297 WARRANTY
 C/S PASSENGER SIDE FRONT SEAT SEATS WHEN MOVING
 LUBED SEAT RAILS

JOB# 5 TOTALS-----
 JOB# 5 JOURNAL PREFIX BMCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES-----
 LABOR-----
 # 6+02BMZ06 *4 WHEEL ALIGNMENT TECH(S):4297 169.95
 TECH RECOMMENDS 4 WHEEL ALIGNMENT
 COMPLETED FOUR WHEEL ALIGNMENT

JOB# 6 TOTALS-----
 LABOR 169.95
 JOB# 6 JOURNAL PREFIX BMCS JOB# 6 TOTAL 169.95

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A AER ENVIRONMENTAL RECOVERY 5.00
 TOTAL - MISC 5.00

TOTALS-----

 * TOTAL LABOR.... 259.90
 * TOTAL PARTS.... 171.69
 * [] CASH [] CHECK CK NO. [] * TOTAL SUBLET... 0.00
 * [] VISA [] MASTERCARD [] DISCOVER * TOTAL G.O.G.... 0.00
 * [] AMEX [] CHARGE [] OTHER * TOTAL MISC CHG. 5.00
 * TOTAL MISC DISC 0.00
 * TOTAL TAX..... 10.73

TOTAL INVOICE \$ 447.32

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24,093

| | | | | | |
|------------------------------|--|-------------|------------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR WILLIAM DEVINE | 4458 | TAG NO. 2682 | INVOICE DATE 03/30/08 | INVOICE NO. BMCS208750 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 20,128 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | P.O. NO. | P.O. DATE 03/30/08 | | |
| COMMENTS | | | | | MO: 20128 |

| JOB# | CHARGES | HOURS | TECH(S) | WARRANTY |
|---------|--|-------|---------------|--------------------------|
| J# 1 | 60BMZ TRIM C/S TAILGATE IS HEAVY TO OPEN TAILGATE OPERATING AS DESIGNED | | 4353 | 0.00 |
| JOB# 1 | TOTALS | | | |
| JOB# 2 | CHARGES | | | |
| J# 2 | 01BMZ01 *BMW BRAKE FLUSH C/S PERF BMW BRAKE FLUID SERVICE SCHEDULED MAINTENANCE COMPLETED BRAKE FLUID FLUSH PER BMW MAINT PROGRAM | | 4353 | WARRANTY |
| PARTS | QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE- | | | |
| | 2 81-22-0-142-156 1 1 BRAKE FLUID 137 | | | WARRANTY |
| | | | TOTAL - PARTS | 0.00 |
| JOB# 2 | TOTALS | | | |
| JOB# 3 | CHARGES | | | |
| J# 3+00 | BMZ01 QUICK SERVICE PERFORM STANDARD SCOPE PER TIMES/MILEAGE PERFORMED STANDARD SCOPE | | 0.00 | TECH(S):4353 WARRANTY |
| JOB# 3 | TOTALS | | | |

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| | | | | | |
|------------------------------|--|-----------------------------|---------------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR WILLIAM DEVINE | TAG NO. 4458 2682 | INVOICE DATE 03/30/08 | INVOICE NO. BMCS208750 | |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 20,128 | COLOR GRAPHITE/GR | |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | | P.O. NO. | R.O. DATE 03/30/08 | |
| COMMENTS | | | | MO: 20128 | |

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMEX [] CHARGE [] OTHER *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

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| | | | | |
|--|---------------------------|-------------------------------|------------------------------|---------------------------------|
| CUSTOMER NO. 51686 | OWNER MIKE BRAYMAN | 4331 TAG NO. 2247 | INVOICE DATE 01/24/08 | INVOICE NO. BMCS202744 |
| LABOR RATE | | LICENSE NO. | MILEAGE 18,990 | COLOR GRAPHITE/GR |
| YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | DELIVERY DATE 05/25/06 | | DELIVERY MILES |
| VEHICLE I.D. NO. WBAVT13596KW23430 | | SELLING DEALER NO. | | PRODUCTION DATE 03/01/06 |
| F.T.E. NO. | | P.O. NO. | | REWORK DATE 01/24/08 |
| COMMENTS | | | | MO: 18990 |

| | | | | |
|--|-----------------------|-----------------|--------------------|------------|
| JOB# 1 CHARGES | | | | |
| LABOR | | | | |
| J# 1 11BMZ02 | ENGINE NOISE | HOURS: | TECH(S):3995 | WARRANTY |
| C/S WHEN STARTING VEHICLE COLD IN THE MORNING THERE IS A GRADING NOISE FROM THE ENGINE AND A TAPPING NOISE AT IDLE | | | | |
| LUBRICATED TENSIONERS AND DRIVE BELTS | | | | |
| <i>Lifters Make Noise (Normal)</i> | | | | |
| JOB# 1 TOTALS | | | | |
| JOB# 2 CHARGES | JOB# 1 JOURNAL PREFIX | BMCS | JOB# 1 TOTAL | 0.00 |
| LABOR | | | | |
| J# 2 60BMZ04 | DOOR HANDLE | HOURS: | TECH(S):3995 | WARRANTY |
| C/S BOTH FRONT AND REAR OUTER DOOR HANDLES STICK WHEN OPENING, PLEASE INSPECT | | | | |
| CLEANED DEBRIS FROM LATCHES AND HANDLES AND LUBED | | | | |
| JOB# 2 TOTALS | | | | |
| JOB# 3 CHARGES | JOB# 2 JOURNAL PREFIX | BMCS | JOB# 2 TOTAL | 0.00 |
| LABOR | | | | |
| J# 3 60BMZ01 | INT TRIM CONCERN | HOURS: | TECH(S):3995 | WARRANTY |
| C/S REAR HATCH SQUEAKS WHEN OPENING PLEASE LUBE | | | | |
| ADJUSTED AND LUBRICATED HINDGES | | | | |
| JOB# 3 TOTALS | | | | |
| JOB# 4 CHARGES | JOB# 3 JOURNAL PREFIX | BMCS | JOB# 3 TOTAL | 0.00 |
| LABOR | | | | |
| J# 4 10BMZ | DRIVEABILITY | HOURS: | TECH(S):3995 | WARRANTY |
| C/S THERE IS A CREAKING NOISE FROM THE FRONT END WHEN DRIVING OVER SPEED BUMPS | | | | |
| UNABLE TO DUPLICATE CONCERN | | | | |
| INSPECTED SUSPENSION AND FOUND NOTHING ABNORMAL | | | | |
| JOB# 4 TOTALS | | | | |
| JOB# 5 CHARGES | JOB# 4 JOURNAL PREFIX | BMCS | JOB# 4 TOTAL | 0.00 |
| LABOR | | | | |
| J# 5 00BMZWIPERS | *REPL WIPER INSERTS | HOURS: 0.00 | TECH(S):3995 | WARRANTY |
| CUSTOMER STATES WIPERS STREAK | | | | |
| REPLACED WIPER INSERTS | | | | |
| PARTS | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE |
| | 1 | 61-61-0-427-668 | SET OF WIPER BL 55 | WARRANTY |
| | 1 | 61-62-7-118-207 | WIPER BLADE 3 | WARRANTY |

IMPORTANT
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Thank You!
Mike.

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|---------------------|-----------------------------------|----------|--------------------|-------------|
| CUSTOMER NO. | 51686 | | | |
| TECHNICIAN | MIKE BRAYMAN | 4331 | TAG NO. | 2247 |
| INVOICE DATE | 01/24/08 | | INVOICE NO. | BMCS202744 |
| LABOR RATE | LICENSE NO. | MILEAGE | 18,990 | COLOR |
| 06/BMW/325/4 DOOR | | | 05/25/06 | STOCK NO. |
| YEAR / MAKE / MODEL | 06/BMW/325/4 DOOR | | DELIVERY DATE | 05/25/06 |
| VEHICLE I.D. NO. | W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | SELLING DEALER NO. | 03/01/06 |
| F.T.E. NO. | P.O. NO. | 01/24/08 | | FINANCE NO. |
| COMMENTS | | | | MO: 18990 |

| QTY | ITEM NUMBER | DESCRIPTION | UNIT PRICE | WARRANTY |
|--|-----------------|-------------------|-------------------------|-------------|
| 2 | 61-61-7-138-990 | WIPER ARM COVER 4 | | 0.00 |
| TOTAL - PARTS | | | | 0.00 |
| JOB# 5 TOTALS----- | | | | |
| JOB# 5 JOURNAL PREFIX BMCS | | | JOB# 5 TOTAL | 0.00 |
| COMMENTS----- | | | | |
| VB | | | | |
| TOTALS----- | | | | |
| ***** | | | | |
| * [] CASH [] CHECK CK NO. [] * | | | TOTAL LABOR.... | 0.00 |
| * [] VISA [] MASTERCARD [] DISCOVER * | | | TOTAL PARTS.... | 0.00 |
| * [] OTHER [] CHARGE * | | | TOTAL SUBLET... | 0.00 |
| | | | TOTAL G.O.G.... | 0.00 |
| | | | TOTAL MISC CHG. | 0.00 |
| | | | TOTAL MISC DISC | 0.00 |
| | | | TOTAL TAX..... | 0.00 |
| | | | TOTAL INVOICE \$ | 0.00 |

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|--------------|-------|--|---------------------|-----------------------------------|---------|--------|---------|-------------|--------------|--------------------|-------------|----------------|----------|
| CUSTOMER NO. | 51686 | | ADVISOR | PAUL CHELLA | | 4151 | TAG NO. | 1676 | INVOICE DATE | 08/29/07 | INVOICE NO. | BMCS189305 | |
| [REDACTED] | | | LABOR RATE | LICENSE NO. | MILEAGE | 16,574 | COLOR | GRAPHITE/GR | | STOCK NO. | | | |
| | | | YEAR / MAKE / MODEL | 06/BMW/325/4 DOOR | | | | | | DELIVERY DATE | 05/25/06 | DELIVERY MILES | |
| | | | VEHICLE I.D. NO. | W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | | | | SELLING DEALER NO. | | PREVIOUS OWNER | 03/01/06 |
| | | | F.T.E. NO. | P.O. NO. | | | | | R. DATE | 08/29/07 | | | |
| COMMENTS | | | | | | | | | | | MO: 16574 | | |

JOB# 1 CHARGES

LABOR-----
 J# 1 60BMZ TRIM HOURS: 0.00 TECH(S):4026 WARRANTY
 CENTER CONSOLE IS LOOSE
 REPLACED FAULTY CENTER CONSOLE AND SWAPPED OVER PARTS.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 1 51-16-7-130-687 CONSOLE 1 WARRANTY
 1 34-35-6-777-650 SENSOR 12 WARRANTY
 1 34-35-6-777-650 SENSOR 11 WARRANTY
 TOTAL - PARTS 0.00

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----
 LABOR-----
 J# 2+40BMZ *BRAKE SYS DIAG HOURS: 0.00 TECH(S):4026 WARRANTY
 CHECKED AND REPLACED DAMAGED LEFT FRONT BRAKE LEVEL SENSOR.

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00

TOTALS-----

 * TOTAL LABOR.... 0.00
 * TOTAL PARTS.... 0.00
 * TOTAL SUBLET... 0.00
 * TOTAL G.O.G.... 0.00
 * TOTAL MISC CHG. 0.00
 * TOTAL MISC DISC 0.00
 * TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

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|------------------------------|---|-------------|--------------------------|----------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR CHRIS ANSLONO | 3950 | TAG NO. 1568 | INVOICE DATE 08/23/07 | INVOICE NO. BMCS188707 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 16,493 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. WBAVT13596KW23430 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | F.T.E. NO. | | | P.O. NO. | R.O. DATE 08/23/07 |
| COMMENTS | | | | | MO: 16493 |

| | | | | | | | |
|---|-----|------------------|--------------------|---------------------|-------------------|--------------|----------|
| LABOR | | J# 1 50BMZ13 | | BODY ELECT CONCERN | HOURS: 4.00 | TECH(S):4026 | WARRANTY |
| C/S SUNROOF SWITCH FALLS OUT.SEE SOP FOR THE 4TH TIME REPLACED FUNCTION COVER, FZD AND REPROGRAMMED VEHICLE. | | | | | | | |
| PARTS | QTY | FP-NUMBER | DESCRIPTION | | UNIT PRICE | WARRANTY | |
| | 1 | 61-31-6-976-357 | SWITCH UNIT ROO 1 | | | 0.00 | |
| TOTAL - PARTS | | | | | 0.00 | | |
| JOB# 1 TOTALS | | | | | | | |
| JOB# 2 CHARGES | | | | | | | |
| JOB# 1 JOURNAL PREFIX BMCS | | | | | JOB# 1 TOTAL 0.00 | | |
| LABOR | | J# 2 60BMZ01 | | INT TRIM CONCERN | HOURS: 0.00 | TECH(S):4026 | WARRANTY |
| C/S CUPHOLDER TABS FELL INSIDE SEE SOP REPLACED CENTER CONSOLE CUPHOLDER. | | | | | | | |
| PARTS | QTY | FP-NUMBER | DESCRIPTION | | UNIT PRICE | WARRANTY | |
| | 1 | 51-16-7-138-582 | ODDMENTS TRAY 1 | | | 0.00 | |
| TOTAL - PARTS | | | | | 0.00 | | |
| JOB# 2 TOTALS | | | | | | | |
| JOB# 3 CHARGES | | | | | | | |
| JOB# 2 JOURNAL PREFIX BMCS | | | | | JOB# 2 TOTAL 0.00 | | |
| LABOR | | J# 3 01BMZ003 | | *OIL SERVICE | HOURS: 0.00 | TECH(S):4026 | WARRANTY |
| C/S OIL SERVICE LIGHT IS ON. PERFORM BMW OIL SERVICE PER BMW SCHEDULED MAINTENANCE WITH BMW SYNTHETIC OIL. SCHEDULED MAINT COMPLETED BMW OIL SERVICE PER BMW MAINT PROGRAM | | | | | | | |
| PARTS | QTY | FP-NUMBER | DESCRIPTION | | UNIT PRICE | WARRANTY | |
| | 1 | 11-42-7-566-327 | FILTER ELEMENT 60 | | | WARRANTY | |
| | 7 | 07-51-0-017-866 | OIL 5W30 SYNTH 468 | | | WARRANTY | |
| | 2 | 83-12-0-405-186 | WINDSHIELD WASH 77 | | | WARRANTY | |
| TOTAL - PARTS | | | | | 0.00 | | |
| JOB# 3 TOTALS | | | | | | | |
| JOB# 4 CHARGES | | | | | | | |
| JOB# 3 JOURNAL PREFIX BMCS | | | | | JOB# 3 TOTAL 0.00 | | |
| LABOR | | J# 4 00BMZWIPERS | | *REPL WIPER INSERTS | HOURS: 0.00 | TECH(S):4026 | WARRANTY |
| CUSTOMER STATES WIPERS STREAK REPLACED WIPER INSERTS | | | | | | | |
| PARTS | QTY | FP-NUMBER | DESCRIPTION | | UNIT PRICE | WARRANTY | |
| | 1 | 61-61-0-405-167 | SET OF WIPER BL 45 | | | WARRANTY | |

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|---------------------|------------------|--|--|----------------------|--------------------|-----------------|-------------|-----------------|--------------------|-------------|-------------------|
| CUSTOMER NO. | 51686 | | ADVISOR | CHRIS ANSLONO | 3950 | TAG NO. | 1324 | INVOICE DATE | 08/03/07 | INVOICE NO. | BMCS186933 |
| | [REDACTED] | | LABOR RATE | LICENSE NO. | MILEAGE | 15,193 | | COLOR | GRAPHITE/GR | STOCK NO. | |
| YEAR / MAKE / MODEL | | | 06/BMW/325/4 DOOR | | DELIVERY DATE | 05/25/06 | | DELIVERY MILES | | | |
| VEHICLE I.D. NO. | | | W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | SELLING DEALER NO. | | | PRODUCTION DATE | 03/01/06 | | |
| F.T.E. NO. | | | | | P.O. NO. | | | R.O. DATE | 08/03/07 | | |
| COMMENTS | | | | | | | | | | | |
| | MO: 15194 | | | | | | | | | | |

LABOR-----
 J# 1 00BMZPART SPECIAL ORDER PART HOURS: TECH(S):4337 INTERNAL
 C/S CUPHOLDER TABS FELL INSIDE
 SEE SOP
 PART NOT IN AT THIS TIME

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 0 51-16-7-138-582 ODDMENTS TRAY 0 INTERNAL
 PART ON SPECIAL ORDER
 ** QUANTITY 1 IS SPECIAL ORDERED **
 TOTAL - PARTS 0.00

JOB# 1 TOTALS-----
 JOB# 2 CHARGES----- JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00

LABOR-----
 J# 2 60BMZ05 INT SQUEAK/RATTLES HOURS: TECH(S):4337 INTERNAL
 C/S PASS SIDE REAR DOOR SQUEAKS
 OPENING OR CLOSING
 CHECKED AND LUBED DOOR HINGES

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00

COMMENTS-----
 JCP - WAIT

TOTALS-----

 * TOTAL LABOR.... 0.00
 * TOTAL PARTS.... 0.00
 * [] CASH [] CHECK CK NO. [] *
 * TOTAL SUBLET... 0.00
 * [] VISA [] MASTERCARD [] DISCOVER *
 * TOTAL G.O.G.... 0.00
 * TOTAL MISC CHG. 0.00
 * TOTAL MISC DISC 0.00
 * [] AMER XPRESS [] OTHER [] CHARGE *
 * TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

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34400

Parts Backorder Inquiry

Part Number: 51 16 7 138 582
Part Description: Oddmnts tray

Natl Backorder Qty: 1

| Order Date | Qty | Dealer PO # | Order # | Order Type | PDC | Status Code | Status Date | Loc | Backorder Release Order # |
|------------|-----|-------------|---------|------------|------------|-------------|-------------|-----|---------------------------|
| 07/27/2007 | 1 | BM2248 | 3255906 | STOCK | MOUNT OLIV | O | 08/10/2007 | 01 | |



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|---------------------------|--|-------------------|-----------------------|------------------------------|---------------------|
| CUSTOMER NO. 51686 | CHRIS ANSLONO | 3950 TAG NO. 1698 | INVOICE DATE 03/09/07 | INVOICE NO. BMCS173117 | |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 12,747 | COPIES GRAPHITE/GR STOCK NO. | |
| | VEHICLE MAKE/MODEL 06/BMW/325/4 DOOR | | | DATE RECEIVED 05/25/06 | DELIVERY MILES |
| | VEHICLE I.D. NO. W B A V T 1 3 5 9 6 K W 2 3 4 3 0 | | | SELLING DEALER NO. | PROB. DATE 03/01/06 |
| | F.T.E. NO. | | P.O. NO. | | R 03/08/07 |
| COMMENTS | | | | MO: 12748 | |

| | | | | | | | | |
|---------------------|---------|--|---|-------------------------------------|---------------|----------|--|--|
| LABOR----- | | HOURS: 0.00 | | TECH(S):4293 | | WARRANTY | | |
| J# 1 | 50BMZ26 | POWER SUNROOF | C/S SUNROOF SWITH AREA TRIM IS CRACKING SEE SOP | | | | PARTS STILL ON ORDER | |
| PARTS----- | | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | | | |
| | 1 | 61-31-9-120-460 | SWITCH 1 | | | WARRANTY | | |
| | 0 | 61-31-6-976-357 | SWITCH UNIT ROO | | | WARRANTY | | |
| | | PART ON SPECIAL ORDER | | ** QUANTITY 1 IS SPECIAL ORDERED ** | | | | |
| | | | | | TOTAL - PARTS | 0.00 | | |
| JOB# 1 TOTALS----- | | JOB# 1 JOURNAL PREFIX BMCS | | JOB# 1 TOTAL | | 0.00 | | |
| JOB# 2 CHARGES----- | | JOB# 2 JOURNAL PREFIX BMCS | | JOB# 2 TOTAL | | 0.00 | | |
| LABOR----- | | HOURS: 0.00 | | TECH(S):4293 | | WARRANTY | | |
| J# 2 | 60BMZ11 | SEAT BELTS | C/S DRIVERS SEAT BELY RETAINING BUTTON INOP SEE SOP | | | | REMOVED AND REPLACED DRIVER'S BELT BUCKLE | |
| PARTS----- | | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | | | |
| | 1 | 72-11-1-862-636 | BELT LOOP LOWER 2 | | | WARRANTY | | |
| | | | | | TOTAL - PARTS | 0.00 | | |
| JOB# 2 TOTALS----- | | JOB# 2 JOURNAL PREFIX BMCS | | JOB# 2 TOTAL | | 0.00 | | |
| JOB# 3 CHARGES----- | | JOB# 3 JOURNAL PREFIX BMCS | | JOB# 3 TOTAL | | 0.00 | | |
| LABOR----- | | HOURS: 0.00 | | TECH(S):4293 | | WARRANTY | | |
| J# 3 | 60BMZ05 | INT SQUEAK/RATTLES | C/S WITH SUNROOF SHADE OPEN THERE IS LOUD NOISES FROM | | | | AREA AND SIDE TRIM PIECES ARE COMING LOOSE | |
| | | CHECKED AND LUBED HEADLINER PLASTIC RETAINING TABS | | ADJUSTED | | | | |
| JOB# 3 TOTALS----- | | JOB# 3 JOURNAL PREFIX BMCS | | JOB# 3 TOTAL | | 0.00 | | |
| JOB# 4 CHARGES----- | | JOB# 4 JOURNAL PREFIX BMCS | | JOB# 4 TOTAL | | 0.00 | | |
| LABOR----- | | HOURS: 0.00 | | TECH(S):4293 | | WARRANTY | | |
| J# 4 | 40BMZ07 | BRAKE NOISE | C/S BRAKES ARE STILL SQUEAKING MUST GET RID OF NOISE | | | | CHECKED AND REPLACED FRONT AND REAR BRAKE PADS AND SENSORS | |
| PARTS----- | | QTY | FP-NUMBER | DESCRIPTION | UNIT PRICE | | | |
| | 1 | 34-11-6-771-868 | BRAKE PADS 3 | | | WARRANTY | | |
| | 1 | 34-21-6-774-692 | BRAKE PADS 2 | | | WARRANTY | | |
| | 2 | 81-22-9-407-103 | PLASTILUBE 141 | | | WARRANTY | | |
| | 1 | 34-35-6-764-851 | BRAKE PAD WEAR 3 | | | WARRANTY | | |

IMPORTANT
 You will be asked to grade us on a scale of 1 to 5. Any grade less than a "5" is a failing grade. If you cannot grade us a "5" please call or e-mail Paul Chella, Service Director pchella@herbchambers.com 617-264-4444 Thank you.

TO ORDER: www.reynolds.com; 1-800-544-0966; fax 1-800-431-6066
 Reynolds and Reynolds ERN027H1VYN



Herb Chambers BMW
Herb Chambers MINI
 1168 Commonwealth Avenue
 Boston, MA 02134
 617-731-1700 • 617-264-4444
 Fax: 617-277-4195
 www.herbchambers.com

| | | | | | | |
|---|-------------|---------------------------------|---------------|--------------------------------|------------------------------------|----------------------------------|
| 51686 | | ADVISOR CHRIS ANSLONO | 3950 | TAG NO. 1320 | INVOICE DATE 01/24/07 | INVOICE NO. BMCS169148 |
| LABOR RATE | LICENSE NO. | MILEAGE | 11,955 | | COLOR GRAPHITE/GR | STOCK NO. |
| YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | | DELIVERY DATE | DELIVERY MILES | |
| VEHICLE I.D. NO. WBAVT13596KW23430 | | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 | |
| F.T.E. NO. | | P.O. NO. | | P.L.S. DATE 01/24/07 | | |
| COMMENTS | | | | | | MO: 11955 |

| JOB# | CHARGES | LABOR | HOURS | TECH(S) | WARRANTY |
|--|------------------------------|-----------------|-------------------|---------|-------------------|
| J# 1 | 50BMZ26 POWER SUNROOF | | 0.00 | 4293 | |
| C/S AT TIMES SUNROOF WONT CLOSE MUST RESTART VEHICLE TO GET TO CLOSE PERFORMED DIAG AND FOUND NO FAULTS FOR SUNROOF. RAN INITIALIZATION FOR SUNROOF/SUNROOF OPERATING AS DESIGNED. | | | | | |
| PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----WARRANTY | | | | | |
| | 0 | 61-31-6-976-353 | SWITCH UNIT ROO 0 | | |
| PART ON SPECIAL ORDER ** QUANTITY 1 IS SPECIAL ORDERED ** | | | | | |
| TOTAL - PARTS | | | | | 0.00 |
| JOB# 1 TOTALS----- | | | | | |
| JOB# 1 JOURNAL PREFIX BMCS | | | | | JOB# 1 TOTAL 0.00 |
| J# 2 | 60BMZ01 INT TRIM CONCERN | | 0.00 | 4293 | |
| C/S SUNROOF SWITCH PANEL IS CRACKING PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE. | | | | | |
| JOB# 2 TOTALS----- | | | | | |
| JOB# 2 JOURNAL PREFIX BMCS | | | | | JOB# 2 TOTAL 0.00 |
| J# 3 | 10BMZ01 DRIVEABILITY CONCERN | | 0.00 | 4293 | |
| C/S CAR IS SLUGGISH AND GETS BAD MILAGE JERKS GOING INTO GEAR COLD? PERFORMED DIAG AND FOUND NO FAULTS STORED IN DME AND EGS. ROAD TESTED VEHICLE AND COULD NOT DUPLICATE CUSTOMER'S CONCERN AS DESCRIBED. NO REPAIR MADE. | | | | | |
| JOB# 3 TOTALS----- | | | | | |
| JOB# 3 JOURNAL PREFIX BMCS | | | | | JOB# 3 TOTAL 0.00 |

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 Thank you.

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THANK YOU FOR YOUR BUSINESS!!

| CUST. NO. | TAX EXEMPT NUMBER | CUST. P. O. NO. | SHIP VIA | PAY | SOLD BY | INVOICE DATE | INVOICE |
|-----------|-------------------|-----------------|----------|-----|---------|--------------|---------|
| 99 | | | | | | | |

CRED CD RENZO OTERO 01/24/07 133755
 BMR

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| QUANTITY | | PART NUMBER / DESCRIPTION | BIN | LIST | NET | AMOUNT |
|---|-------|-----------------------------------|------|-------|------------------------|--------|
| SHIP | B. O. | | | | | |
| 1 | 0 | 82-11-0-410-230 TRK MAT RUB BLK 1 | 784T | 79.00 | 79.00 | 79.00 |
| NO REFUNDS ON ELECTRICAL PARTS OR SPECIAL ORDERS. ALL OTHER RETURNS MUST BE MADE WITHIN 7 DAYS ACCOMPANIED BY THIS SALES SLIP. RETURNS ARE SUBJECT TO A 20% HANDLING CHARGE. | | | | | SUBTOTAL | 79.00 |
| REC'D BY _____ | | | | | TAX | 3.95 |
| | | | | | FREIGHT | 0.00 |
| | | | | | PAY THIS AMOUNT | 82.95 |

91634061 0 (1/05/06)

17:37:14 CUSTOMER COPY

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| | | | | | |
|---------------------------|---|-------------|--------------------------|---------------------------------|------------------------------------|
| CUSTOMER NO. 51686 | ADVISOR CHRIS ANSLONO | 3950 | TAG NO. 1615 | INVOICE DATE 02/08/07 | INVOICE NO. BMCS170571 |
| [REDACTED] | LABOR RATE | LICENSE NO. | MILEAGE 12,177 | COLOR GRAPHITE/GR | STOCK NO. |
| | YEAR / MAKE / MODEL 06/BMW/325/4 DOOR | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE I.D. NO. WBAVT13596KW23430 | | | SELLING DEALER NO. | PRODUCTION DATE 03/01/06 |
| | P.T.E. NO. | | P.O. NO. | R.O. DATE 02/08/07 | |
| COMMENTS | | | | | MO: 12177 |

JOB# 1 CHARGES

LABOR-----
J# 1 50BM226 POWER SUNROOF HOURS: 0.00 TECH(S):4293 WARRANTY
 C/S SUNROOF SQUEEKS WHILE CLOSED OVER BUMPY ROADS. ALSO SEEMS LIKE THERE'S AN AIR LEAK LIKE ITS NOT COMPLETELY CLOSING WITH SHADE OPEN. CHECKED AND ADJUSTED ROOF GLASS AND LUBRICATED ALL CONTACTS

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----WARRANTY
 0 61-31-9-120-460 SWITCH WARRANTY
 PART ON SPECIAL ORDER
 ** QUANTITY 1 IS SPECIAL ORDERED **

TOTAL - PARTS 0.00

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----
 LABOR-----
J# 2 10BMZ DRIVEABILITY HOURS: 0.00 TECH(S):4293 0.00
 C/S CAR IDLES ROUGH AND JUMPS INTO GEAR PERFORMED DIAG AND FOUND NO FAULTS IN CONTROL MODULES. SEARCHED AND FOUND NO BULLETINS FOR VEHICLE.

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----
 LABOR-----
J# 3 40BMZ07 BRAKE NOISE HOURS: 0.00 TECH(S):4293 WARRANTY
 CUSTOMER STATES NOISE WHEN BRAKING SQUEAKING NOISE CHECKED AND FOUND RIGHT FRONT ROTOR SURFACE DAMAGED CAUSING NOISE. ALL OTHER ROTORS ARE OK. REMOVED AND REPLACED RIGHT FRONT ROTOR.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----WARRANTY
 1 34-11-6-772-669 BRAKE DISC 0 WARRANTY

TOTAL - PARTS 0.00

JOB# 3 TOTALS-----
 JOB# 3 JOURNAL PREFIX BMCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----
 LABOR-----
J# 4 60BMZ11 SEAT BELTS HOURS: 0.00 TECH(S):4293 WARRANTY
 C/S SEAT BELT BUCKLE RETAINING BUTTON INOP PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE. SEAT BELT BUCKLE

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